## PATIENTS' FORUM

FOR THE LONDON AMBULANCE SERVICE

# EXECUTIVE COMMITTEE REPORT 08 July 2015

### Attendance: Lynn, Angela, Kathy, Malcolm

#### 1) Membership of the EC -

- a) Noted that Leslie Robertson has resigned from the EC. Agreed to send her card thanking her for her excellent contribution to the work of the Forum.
- b) Agreed to ask Joseph step up to some EC tasks
- c) Invite members to put their names forward to stand for EC and provide details of knowledge, experience and what they can bring to the work of the Forum.
- 2) **AGM** Noted this would be held in October 2015
- 3) Annual Report Draft will be ready by end of July 2015.
- 4) Survey of members about improving the work of the Forum. Natalie is analysing responses.

#### 5) Safeguarding –

- a) Kathy and Angela will share responsibility in the short term.
- b) Obtain dates of meetings
- c) Confirm new duties under the Care Act 2014
- d) Emphasize need for adequate resources in meeting with Zoe Packman

#### 6) FAST for Stroke

Agreed to take forward issues from recent ombudsman case re response to patient with stroke

#### 7) Forum Publicity

- a) LAS has agreed to distribute fliers to FT members who have attended recent LAS FT meetings.
- b) Contact ambulance stations about the July meeting
- c) Prepare leaflet and poster about work of the Forum
- d) Prepare welcome pack

- e) Contact university with departments focusing on publicity/arts/communications to see if student would be interested in developing campaign for publicising work of the Forum.
- f) Consider name of Forum and Forum meetings.

#### 8) Funding

- a) Consider Awards for All
- b) Sponsors
- c) As about as student project

#### 9) Agenda for Meetings

- a) July Briony Sloper Nursing and Tim Edwards Pharmacy Reports from meetings with Fionna Moore, Richard Hunt and Zoe Packman, LAS Equality Committee
- b) September 111 service

#### 10) CQC Report - Not available yet. Date of Summit not known.

11) **Mental Health Transport** – MA to attend meeting for pan London/NHS England group on July 13<sup>th</sup>.

#### 12) Defibrillators in Supermarkets

- a) Letters sent to Sainsburys 20 stores
- b) Check Dog Kennel Hill? already has defibrillators
- **13) Recruitment Report** Noted 47 front line staff started in May and 44 left.

#### 14) Commissioners Report

Noted that Cat A 8 minute performance was 59.36% in June (target 75%) and that 90% of Cat A patients received a response within 90 minutes.

#### 15) Website Additions

- What is Forum?
- What do we do?
- How do we operate?
- Why should I join? How do I join?
- Membership forms need to be updated
- Dates of meetings and issues
- Attending our meetings
- What is the Executive Committee? Terms of Reference
- Sitting on committees of the LAS
- Our reports
- Objects of Association and Memorandum of Association

#### End