Emergency Care Practitioner Project Policy, Evaluation & Development Team London Ambulance Service Report run:





14 April 2007

Emergency Care Practitioner Programme

ECP Name

| ECP Area | Start Date |
|----------|------------|
| Croydon | Sep-03 |

Modules Completed

| Module Name | Abbreviation | Result |
|------------------------------------|--------------|-----------------|
| Nature of Physical Assessment | NPA | Pass |
| Clinical Decision Making | CDM | Pass |
| Applied Pharmacology | AP | Pass |
| Minor Health | MH | Pass |
| Minor Injury | MI | Pass |
| Dynamics and the Process of Ageing | DPA | Pass |
| Physical Assessment of Children | PPA | Pass |
| Mental Health Priorities | MHP | Awaiting result |

Other Education

| Course Name | Institute | Result | |
|----------------------------------|-----------------|--------|--|
| 12 Lead ECG Course | City University | Pass | |
| Mentorship Module | St Georges | Pass | |
| Developing Professional Practice | St Georges | Pass | |

Clinical Appraisal Results

| Learner Outcome | Date | Result |
|--|----------|--------|
| Conducts themselves in a professional manner. Communicates well with patients and other agencies | 16/07/06 | В |
| Takes an appropriate history, using the clerking model | 16/07/06 | В |
| Demonstrates a thorough examination and recognises normal findings considering a differential diagnosis, linking findings to history | 16/07/06 | С |
| Demonstrates knowledge in abnormal physiological findings and act accordingly. | 16/07/06 | С |
| Instigates appropriate testing and interprets results | 16/07/06 | С |
| Determines and acts upon appropriate treatment, referral and/or discharge plans including use of PGDs where appropriate | 16/07/06 | С |





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Emergency Care Practitioner Programme

ECP Name

Total Calls

Year

Calls

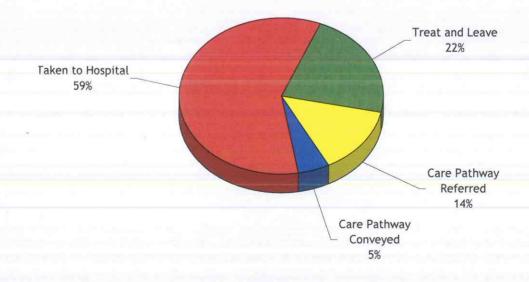
| 2003 | 2004 | 2005 | 2006 | Total |
|------|------|------|------|-------|
| 18 | 263 | 291 | 347 | 919 |

Outcome Totals

| | Taken to Hospital | Treat and Leave | Care Pathway Referred | Care Pathway Conveyed | Total |
|-----------------------|----------------------|-----------------|--------------------------|--------------------------|-------|
| Total Calls 2003-2005 | 317 | 110 | 57 | 40 | 524 |
| Total Calls 2006 | 180 | 78 | 59 | 7 | 324 |
| Total | 497 | 188 | 116 | 47 | 848 |

(Cancelled Calls 71)

Overall Outcome Percentage





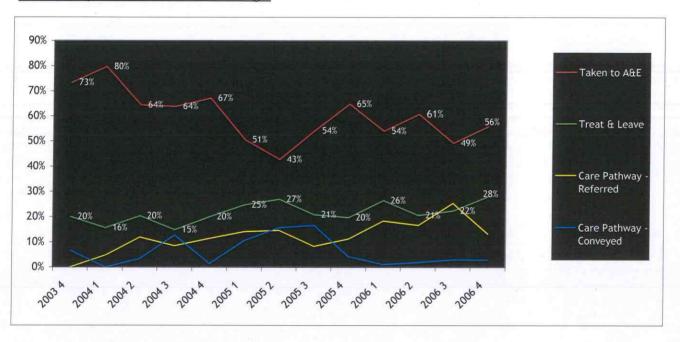


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ECP Name

Quarterly Outcome Percentage



Overall Conveyance vs ECP Programme Average

| Outcome | ECP Average | | |
|-----------------------|-------------|-----|--|
| Taken to Hospital | 59% | 55% | |
| Treat and Leave | 22% | 27% | |
| Care Pathway Referred | 14% | 15% | |
| Care Pathway Conveyed | 5% | 3% | |

Call Cycle Time (Dispatch to Green Time)

| | | ECP Average |
|-------------------------|------|-------------|
| Average Call Cycle Time | 1:09 | 1:15 |





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ECP Name

Top 10 Illness

| Illness | Total |
|--|-------|
| Abdominal pain | 73 |
| Fracture | 68 |
| Minor cuts & bruising | 45 |
| Head injury (minor) | 39 |
| Urological | 37 |
| Pain-Other | 34 |
| Minor injuries (other) | 28 |
| Fainted/dizziness/loss of coordination | 27 |
| Pain-Back | 23 |
| Neurological/Brain Attack/ Stroke | 22 |

Top 10 Illness Code vs Outcome

| Illness | Taken to Hospital | Treat and Leave | Care Pathway Referred | Care Pathway Conveyed |
|--|----------------------|--------------------|-----------------------------|-----------------------------|
| Abdominal pain | 56% | 18% | 15% | 11% |
| Fracture | 93% | 1% | 4% | 1% |
| Minor cuts & bruising | 49% | 31% | 13% | 7% |
| Head injury (minor) | 64% | 23% | 8% | 5% |
| Urological | 51% | 14% | 22% | 14% |
| Pain-Other | 38% | 32% | 29% | 0% |
| Minor injuries (other) | 46% | 29% | 21% | 4% |
| Fainted/dizziness/loss of coordination | 37% | 37% | 19% | 7% |
| Pain-Back | 39% | 39% | 17% | 4% |
| Neurological/Brain Attack/ Stroke | 91% | 9% | 0% | 0% |