

# Hospital Handover Summary

## Hospital Conveyance Lost Hours

February 2018



In February a total of **6,199 hours** were lost at hospital.

Similar to last month, the most hours were lost at **Queens Romford** with **765 (12%)** hours lost.

Ranking second highest was **Hillingdon** with **508 (8%)** hours lost. Over the last 12 weeks Hillingdon has ranked in the top 8, this is a notable shift.

**Northwick Park** ranked third highest in with **474 (8%)** hours lost.

The above 3 hospitals are responsible for **28% (1,747)** of hours lost at hospital, across London in February.

There was a marginal increase in lost hours during the half-term period (12<sup>th</sup>-18<sup>th</sup>) but then returned to circa 1,500 hours each week in February.

Non-blue calls. Arrival at hospital to patient handover, February 2018

Hospital	Arrived to Handover					Total time lost over 15 mins (hrs)	12 Week Trend
	Total Conveyances	Total Handovers	Handovers exceeding 15 mins	% over 15 mins	Overrun per breach (mins)		
Barnet	1504	1425	770	54%	16	202	
North Middlesex	2338	2213	1417	64%	12	277	
Royal Free	1430	1289	922	72%	15	237	
University College	1616	1496	1023	68%	15	255	
Whittington	1428	1328	700	53%	9	111	
Homerton	1262	1188	366	31%	5	29	
King Georges	1189	1072	956	89%	15	247	
Newham	1931	1650	1427	86%	14	335	
Queens Romford	2602	2449	2064	84%	22	765	
Royal London	2011	1808	1173	65%	8	161	
Whipps Cross	1793	1638	1258	77%	13	276	
Charing Cross	1142	1071	684	64%	7	83	
Chelsea & West	1298	1200	573	48%	6	60	
Ealing	1327	1272	662	52%	10	109	
Hillingdon	1604	1506	1182	78%	26	508	
Northwick Park	2790	2653	1365	51%	21	474	
St Marys	1797	1685	1112	66%	9	165	
St Thomas'	2024	1874	1312	70%	7	163	
West Middlesex	1694	1625	767	47%	7	93	
Kings College	1981	1857	1433	77%	10	233	
Lewisham	1390	1272	856	67%	11	163	
Princess Royal	1673	1522	867	57%	29	412	
Queen Elizabeth II	2211	2121	703	33%	10	119	
Croydon	1953	1862	1319	71%	10	217	
Kingston	1506	1438	961	67%	7	108	
St Georges	1948	1839	1260	69%	9	195	
St Helier	1217	1121	748	67%	16	204	
<b>LAS TOTAL</b>					<b>13</b>	<b>6199</b>	

Non-blue calls. Patient Handover to Green, February 2018

Hospital	Handover to Green					Total Time Lost Over 14 Minutes (Hrs)	12 Week Trend
	Total Handovers To Green	Handovers exceeding 14 mins	% Over 14min	Overrun Per Breach (Mins)	Total Time Lost Over 14 Minutes (Hrs)		
Barnet	1504	777	55%	6	83		
North Middlesex	2338	1199	54%	8	151		
Royal Free	1430	1289	46%	7	68		
University College	1616	1496	60%	8	120		
Whittington	1428	1328	709	53%	7	82	
Homerton	1262	1188	654	55%	7	73	
King Georges	1189	1072	506	47%	6	54	
Newham	1931	1650	717	43%	7	80	
Queens Romford	2602	2449	1363	56%	8	179	
Royal London	2011	1808	999	55%	8	135	
Whipps Cross	1793	1638	823	50%	6	86	
Charing Cross	1142	1071	490	46%	6	49	
Chelsea & West	1298	1200	687	57%	6	70	
Ealing	1327	1272	545	43%	5	47	
Hillingdon	1604	1506	685	45%	5	59	
Northwick Park	2790	2653	1252	47%	7	153	
St Marys	1797	1685	841	50%	6	87	
St Thomas'	2024	1874	1057	56%	8	133	
West Middlesex	1694	1625	711	44%	4	50	
Kings College	1981	1857	945	51%	7	118	
Lewisham	1390	1272	599	47%	5	51	
Princess Royal	1673	1522	761	50%	5	68	
Queen Elizabeth II	2211	2121	933	44%	4	59	
Croydon	1953	1862	917	49%	5	76	
Kingston	1506	1438	671	47%	5	51	
St Georges	1948	1839	902	49%	5	77	
St Helier	1217	1121	496	44%	4	36	
<b>LAS TOTAL</b>					<b>6</b>	<b>2292</b>	

# Hospital Handover Summary

## Hospital Conveyance Lost Hours

**January 2018**  
 In January a total of  
 7,905 hours were  
 lost at hospital.

The most hours were  
 lost at **Queens  
 Romford** with **763**  
 (10%) hours lost.

Ranking second  
 highest was  
**Northwick Park** with  
**735** (9%) hours lost.

**Princess Royal**  
 (Farnborough) ranked  
 third highest in hours  
 lost at hospital with  
**654** (8%) hours lost.

The above three  
 hospitals are  
 responsible for **27%**  
**(2,152)** of hours lost at  
 hospital, across  
 London in January.

There has been a  
 significant reduction in  
 lost hours, week on  
 week, since the  
 beginning of January.

Non-blue calls. Arrival at hospital to patient handover, January 2018

	Arrived to Handover				Total time lost over 15 mins (hrs)	12 Week Trend	
	Total Conveyances	Total Handovers	Handovers exceeding 15 mins	% over 15 mins			
Barnet	1698	1634	944	58%	25.8	406.3	
North Middlesex	2563	2457	1773	72%	17.9	529.5	
Royal Free	1572	1477	1153	78%	17.9	344.7	
University College	1769	1685	1245	74%	14.8	307.2	
Whittington	1705	1621	840	52%	9.5	132.9	
Homerton	1417	1377	365	27%	4.5	27.1	
King Georges	1287	1220	1090	89%	12.4	224.4	
Newham	2138	1989	1725	87%	14.3	410.5	
Queens Romford	3081	2960	2481	84%	18.5	763.4	
Royal London	2161	2053	1199	58%	7.6	151.8	
Whipps Cross	1976	1863	1339	72%	13.6	304.4	
Charing Cross	1311	1248	749	60%	6.4	79.6	
Chelsea & West	1355	1269	529	42%	6.2	54.3	
Ealing	1458	1394	836	60%	15.5	216.3	
Hillingdon	1792	1724	1340	78%	22.3	498.7	
Northwick Park	2804	2686	1532	57%	28.8	735.3	
St Marys	2051	1953	1217	62%	7.7	155.4	
St Thomas'	2278	2136	1423	67%	7.9	187.1	
West Middlesex	1966	1894	823	43%	6.4	87.9	
Kings College	2200	2080	1632	78%	10.6	287	
Lewisham	1573	1467	1036	71%	14.2	245.1	
Princess Royal	1870	1764	1035	59%	37.9	653.6	
Queen Elizabeth II	2506	2406	972	40%	13.9	225.1	
Croydon	2368	2262	1664	74%	10.3	286	
Kingston	1781	1697	1168	69%	7.6	148.7	
St Georges	2193	2082	1440	69%	10.3	246.1	
St Heller	1391	1327	859	65%	13.7	196.8	
<b>LAS TOTAL</b>					<b>13.9</b>	<b>7905.2</b>	

Non-blue calls. Patient Handover to Green, January 2018

	Handovers to Green				Total Time Lost Over 14 Minutes (Hrs)	12 Week Trend	
	Total Conveyances	Total Handovers To Green	Handovers exceeding 14 mins	% Over 14min			
Barnet	1698	1634	867	53%	6.3	91.1	
North Middlesex	2563	2457	1340	55%	8.9	198.6	
Royal Free	1572	1477	725	49%	6.9	83.3	
University College	1769	1685	1009	60%	8.2	137.5	
Whittington	1705	1621	866	53%	6.8	98.1	
Homerton	1417	1377	755	55%	6.8	85.1	
King Georges	1287	1220	605	50%	6.1	61.3	
Newham	2138	1989	975	49%	6.5	105.4	
Queens Romford	3081	2960	1703	58%	7.1	202.2	
Royal London	2161	2053	1158	56%	7.4	143.7	
Whipps Cross	1976	1863	892	48%	5.7	84.6	
Charing Cross	1311	1248	623	50%	5.6	58.2	
Chelsea & West	1355	1269	688	54%	6.7	76.4	
Ealing	1458	1394	621	45%	4.9	50.5	
Hillingdon	1792	1724	781	45%	7.0	90.7	
Northwick Park	2804	2686	1254	47%	7.2	149.5	
St Marys	2051	1953	1022	52%	6.0	102.8	
St Thomas'	2278	2136	1262	59%	7.3	153.9	
West Middlesex	1966	1894	780	41%	4.0	52.1	
Kings College	2200	2080	1158	56%	8.1	156.6	
Lewisham	1573	1467	734	50%	5.6	68.3	
Princess Royal	1870	1764	878	50%	6.3	92.5	
Queen Elizabeth II	2506	2406	1083	45%	4.0	71.6	
Croydon	2368	2262	1173	52%	5.1	99.4	
Kingston	1781	1697	749	44%	4.4	55.3	
St Georges	2193	2082	1097	53%	6.0	109.2	
St Heller	1391	1327	631	48%	4.3	45.3	
<b>LAS TOTAL</b>					<b>6.3</b>	<b>2723.2</b>	