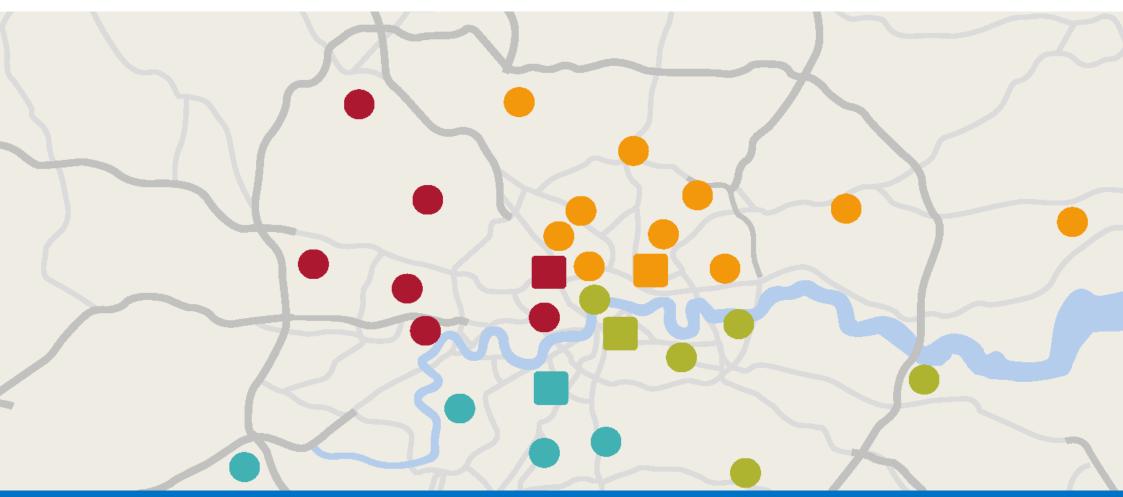


London Ambulance Service NHS Trust



Major Trauma Care Pack Quarter 4, 2017/18 (January–March)

Produced by the Clinical Audit & Research Unit For queries, please contact Clive Nicholas, Clinical Data Officer on 020 7783 2504

Major Trauma – Quarter 4, 2017/18 (January – March)

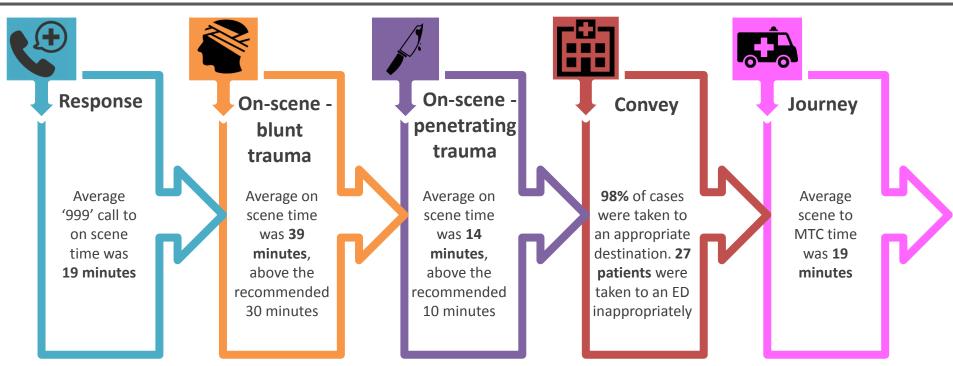


We attended **1580 patients** in Q4 2017/18

This is an average of **18 patients** per day.



93 patients were conveyed to a major trauma centre (MTC) when they had should have been taken to a Trauma Unit as they did not trigger on the major trauma tool



Response (minutes)										
Category	%	Mean	90th							
			centile							
C1	30	8	12							
C2	52	17	33							
C3	16	41	93							
C4	2	59	98							

Actions

- The LAS needs to continue its efforts to reduce on-scene times for blunt trauma
- If the patient clearly fits step 1-3 on the trauma decision tool, staff are encouraged to convey the patient to a MTC, ensuring a pre-alert call is passed to PD09
 - Staff are reminded that they should contact Clinical Hub for steps 4 and 5

1. Number of patients*

	Group Station	Major trauma patients ~	Over-triaged patients ^				
	Homerton	94	6				
빌	Newham	97	9				
	Romford	68	4				
	North East	259	19				
	Camden	115	5				
S	Edmonton	120	4				
	Friern Barnet	64	4				
	North Central	299	13				
	Brent	117	7				
	Fulham	92	6				
Ž	Hanwell	87	7				
	Hillingdon	56	0				
	Westminster	35	3				
	North West	387	23				
	Bromley	82	5				
SE	Deptford	191	10				
	Greenwich	67	3				
	South East	340	18				
	Croydon	44	3				
SW	New Malden	60	4				
S	St Helier	46	1				
	Wimbledon	62	6				
	South West	212	14				
	PAS & VAS	36	4				
	Other LAS	47	2				
	LAS-Wide	1580	93				



18 patients per day

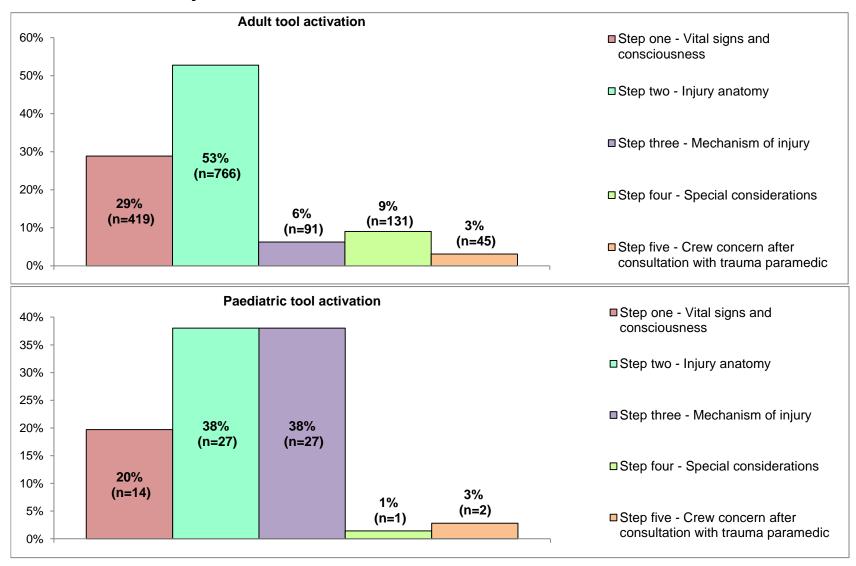


Over-triage up by 0.2%

- * Any patients who had a cardiac arrest as a result of major trauma and were recognised life extinct at the scene or did not have return of spontaneous circulation are not included in this report. Please refer to the Cardiac Care Pack for data on the patients who were treated following a cardiac arrest due to trauma.
- ~ Patients met the criteria of the current version of either the adult or paediatric major trauma decision tree, or were assessed by HEMS or BASICS doctors as requiring treatment at a major trauma centre (MTC).
- ^ Patients were taken to a MTC instead of the nearest trauma unit (emergency department that accepts trauma) but PRF documentation suggested that they did not meet the criteria from the major trauma decision tree.

[#] Data within this report are correct at the time of publication

2. Breakdown of major trauma decision tool activation*



Key: *Based on patients triaged directly to a MTC. 26 further patients were triaged to a MTC following Clinical Hub/HEMS/APP advice

Major Trauma Care Pack

Data period: Quarter 4, 2017-18

3. Conveyance

		Number of		ma centre	Trauma unit (A&E) *						
	Group Station	Patients		oriate ^		priate	Inappropriate				
			n	%	n	%	n	%			
	Homerton	94	93	99%	0	0%	1	1%			
¥	Newham	97	95	98%	1	1%	1	1%			
	Romford	68	67	99%	1	1%	0	0%			
	North East	259	255	98%	2	1%	2	1%			
	Camden	115	115	100%	0	0%	0	0%			
2	Edmonton	120	116	97%	1	1%	3	3%			
	Friern Barnet	64	61	95%	0	0%	3	5%			
	North Central	299	292	98%	1	0%	6	2%			
	Brent	117	116	99%	0	0%	1	1%			
	Fulham	92	90	98%	0	0%	2	2%			
Ž	Hanwell	87	83	95%	0	0%	4	5%			
	Hillingdon	56	56	100%	0	0%	0	0%			
	Westminster	35	35	100%	0	0%	0	0%			
	North West	387	380	98%	0	0%	7	2%			
	Bromley	82	80	98%	0	0%	2	2%			
SE	Deptford	191	189	99%	0	0%	2	1%			
	Greenwich	67	65	97%	0	0%	2	3%			
	South East	340	334	98%	0	0%	6	2%			
	Croydon	44	44	100%	0	0%	0	0%			
ΝS	New Malden	60	59	98%	0	0%	1	2%			
တ	St Helier	46	45	98%	0	0%	1	2%			
	Wimbledon	62	60	97%	0	0%	2	3%			
	South West	212	208	98%	0	0%	4	2%			
	PAS & VAS	36	33	92%	0	0%	2	6%			
	Other LAS	47	47	100%	0	0%	0	0%			
	LAS-Wide	1580	1549	98%	3	0%	27	2%			



98% appropriately conveyed

- ^ For ease of reporting, this includes patients who were conveyed to a MTC or to trauma units with neurosurgery.
- * Conveyance to a trauma unit is normally appropriate if the patient had an unmanageable airway or suffered a cardiac arrest en-route to a MTC and the crew diverted to the nearest A&E.

Major Trauma Care Pack

Data period: Quarter 4, 2017-18

4. Ambulance response intervals (average and range in minutes)

	Group Station	999 c	all - Arrive sc	- Arrive scene*		spent cene ~		ene - Arrive pital ^	999 call - Arrive hospital ^		
		Average	Range	90th centile	Average	Range	Average	Range	Average	Range	
	Homerton	21	0-195 ¶	39	36	7-89	13	2-40	68	24-265	
Ä	Newham	24	0-227 ¶	51	39	2-99	16	3-42	76	12-307	
	Romford	18	2-123 ¶	44	42	8-103	26	8-88	83	30-176	
	North East	22	0-227	44	39	2-103	18	2-88	75	12-307	
	Camden	19	1-133 ¶	40	40	8-172	14	3-37	70	22-207	
S	Edmonton	19	0-116 §	38	41	11-170	26	11-112 ‡	84	31-242	
	Friern Barnet	25	4-161 ¶	49	50	12-110	26	6-77	99	43-271	
	North Central	20	0-161	44	42	8-172	21	3-112	81	22-271	
	Brent	16	0-99	36	39	5-99	22	6-45	74	28-174	
	Fulham	21	3-266 ¶	42	41	11-130	14	4-32	73	27-347	
Š	Hanwell	23	0-192 ¶	56	42	7-107	26	11-52	89	35-291	
	Hillingdon	24	2-131 ¶	60	47	15-86	29	18-48	99	51-219	
	Westminster	15	4-70	32	41	9-86	12	4-27	63	24-135	
	North West	20	0-266	44	41	5-130	21	4-52	80	24-347	
	Bromley	17	0-114 ¶	31	43	13-131	20	5-54 🔺	79	29-185	
SE	Deptford	15	0-84	29	37	3-113	11	2-39	59	12-183	
	Greenwich	19	3-120 §	34	46	8-104	24	11-50	86	34-209	
	South East	16	0-120	33	40	3-131	15	2-54	69	12-209	
	Croydon	17	4-70	33	38	11-88	20	4-51	72	30-138	
SW	New Malden	24	0-152 ¶	49	43	5-141	20	6-35	82	23-198	
S	St Helier	16	3-88	33	41	11-114	14	4-29	69	29-146	
	Wimbledon	16	0-92	31	38	10-90	13	5-33	63	22-125	
	South West	19	0-152	37	40	5-141	17	4-51	71	22-198	
	PAS & VAS	17	5-47	29	37	10-67	15	4-41	68	30-120	
	Other LAS	20	0-136	43	38	4-103	19	3-38	77	18-216	
	LAS-Wide	19	0-266	41	40	2-172	19	2-112	76	12-347	





19 mins

- * Zero minute response times are due to running calls.
- ~ On-scene time is calculated from arrival of first resource to the ambulance leaving scene. More detailed analysis of on-scene times can be found in table 4a.
- ^ The journey and call to hospital times exclude transferred patients.
- ¶ Delays in dispatching a vehicle due to high levels of demand
- § Length of response due to call priority based on information provided by caller
- ‡ Delay en route to hospital due to HEMS RVP
- ▲ Delay en route to hospital due to patient deterioration
- Delay en route to hospital due to crew awaiting a second crew to convey the patient to hospital due to a technical issue wtih their vehicle

4a. Ambulance on-scene times*

	Group Station	On scene time		Blunt injuries			Penetrating injuries			Other injuries & multiple~			
	Group Station	n	Median	Range	n	Median	Range	n	Median	Range	n	Median	Range
	Homerton	70	28	4-78	43	40	17-78	25	14	4-38	2	38.5	36-41
빌	Newham	75	33	2-98	46	43	10-98	24	16	2-53	5	33	18-47
	Romford	48	38	1-95	32	41	13-95	15	17	1-43	1	46	No patient
	North East	193	32	1-98	121	41	10-98	64	15	1-53	8	38.5	18-47
	Camden	92	31	8-156	70	35	12-156 #	20	15	8-39	2	25.5	13-38
S	Edmonton	94	31	8-169	62	41	16-169 #	29	19	8-50	3	16	14-74
	Friern Barnet	58	42	6-110	48	46	15-110 #	7	11	6-39	3	40	31-41
	North Central	244	35	6-169	180	39	12-169	56	17	6-50	8	34.5	13-74
	Brent	90	31	4-82	62	38	5-82	26	11	4-31	2	42.5	41-44
	Fulham	77	34	4-128	68	35	11-82	7	10	4-20	2	77	26-128 #
₹	Hanwell	78	35	6-107	61	39	12-107 #	11	10	6-32	6	25	7-36
	Hillingdon	50	34	5-84	35	44	17-84	12	14	5-35	3	21	18-27
	Westminster	24	34	6-68	18	39	15-68	6	11	6-37		No patient	
	North West	319	33	4-128	244	39	5-107	62	11	4-37	13	26	7-128
	Bromley	65	37	9-131	47	41	13-131 #	15	17	9-28	3	45	38-59
SE	Deptford	150	28	2-112	107	36	5-112#	38	9	2-41	5	26	18-33
	Greenwich	49	38	8-102	40	44	12-102 ≡	8	17	8-51	1	24	No patient
	South East	264	32	2-131	194	39	5-131	61	12	2-51	9	30	18-59
	Croydon	38	32	5-81	27	39	14-81	11	17	5-50		No patient	
SW	New Malden	55	38	5-69	45	39	11-69	10	12	5-52		No patient	
S	St Helier	40	34	10-112	29	41	18-112#	8	20	10-33	3	33	26-34
	Wimbledon	57	33	2-88	41	35	5-88	12	12	2-45	4	35	21-50
	South West	190	35	2-112	142	39	5-112	41	15	2-52	7	33	21-50
	PAS & VAS	32	33	9-67	24	39	19-67	6	11	9-24	2	24	14-34
	Other LAS	33	33	3-68	26	37	10-66	5	11	7-68 ‡	2	19	3-35
	LAS-Wide	1274	33	1-169	931	39	5-169	295	14	1-68	49	33	3-128

Blunt

39 mins

recommended 30 mins

Penetrating



14 mins
> recommended
10 mins

- * Measured from the later of either the arrival of the first vehicle with transport capability or crews reaching the patient. Patients who were trapped or attended by a HEMS doctor are excluded.
- ~ Patients with multiple mechanisms of injury are grouped together with those with other injuries due to the complexity of managing these patients.
- # Delay due to difficult extrication
- Delay on scene due to crew requiring paramedic for pain management and APP for extended care
- ‡ Delay on scene due to an exacerbation of the patient's mental health crisis