PATIENTS’ FORUM FOR THE LAS

EXECUTIVE COMMITTEE

FEB 8th 2019

**Attendance:** Audrey Lucas, Adrian Dodd, Joseph Healy, Malcolm Alexander

**Apologies:** Lynn Strother, Sister Josephine, Angela Cross Durrant, Beulah East.

1. **Questions submitted to the LAS AGM**

**Noted that it has taken 3 months to get a response to these questions.** The answers to the questions submitted by Robin Kenworthy were as follows:

**a) What is the Trust doing about recycling and reducing the use of plastic?**

LAS is looking at setting up a waste contract; as part of this contract recycling is something we are seeking from our contractor. This will consider both recycling of our waste and sourcing a supplier who then thinks about the environment.

**b) Is LAS going to be compliant with the Falsified Medicines Directive in February (I understand there is a shortage of scanning equipment)?**

We are not aware of a shortage of scanning equipment. The LAS is awaiting the outcome from the consultation regarding Article 23 of the FMD. However we are still planning and scoping to ensure that the background work is carried out and we have a plan in place. (Article 23 determines whether ambulance trusts are exempt from FMD).

**c) Will the LAS Fleet be compliant with the new vehicle emission standards? (I understand one Trust has to replace a 100 vehicles, and that Government has made some additional money available)**

We are working towards this, knowing that it is our intention to be compliant by October 2023 and we are ring-fencing some of our capital funds to do so.

1. **111 & EOC VISITS**

Nine members have agreed to visit the EOC and 6 will visit 111. The theme will be mental health care.

1. **Equality and Diversity in the LAS**

A meeting being set up for the new Equality and Diversity Task Group to develop an action plan. MA has contacted Dora Dixon-Fyle dates.

1. **Maternity Services**

Jan Marriott will represent the Forum on the LAS maternity committee.

1. **Services for Heavily Intoxicated Patients**

A response has been received from Garrett Emmerson, regarding the LAS position on support for heavily intoxicated patients. The LAS position (attached) is that supporting these patients is the role of other agencies. Members felt that this approach is inconsistent with the need to reduce unnecessary attendances at A&E departments and to provide appropriate and safe care for people who are heavily intoxicated. It was agreed to include this issue as a Forum priority.

1. **Future Meetings of the Forum**

February – London Assembly report on the LAS

March – Mental Health care by the LAS

1. **LAS Strategy**

There will be two annual reviews of the overall LAS strategy by the Forum (suggest June and November). The PPI strategy will go to the March LAS Board meeting. Comment from the Forum has been invited.

Strategy document has been sent to Forum members.

The LAS has been asked for details of their policy on public consultation and how it meets the requirements of the NHS Constitution. They were unable to provide a current policy, but have referred the Forum to their draft PPI strategy, which does commit to involving the public in LAS consultation on their new strategies. But there appears to be no current policy or modus operandi on public involvement in strategy development.

Copy LAS PPI strategy to EC members and prepare response prior to the March LAS board meeting.

1. **Election to the EC of the Patients’ Forum**

Agreed to hold elections in March/April 2019

1. **LAS Committees**

Need to review attendance:

Equality Committee: Audrey Lucas and Beulah East

End of Life Care: Angela Cross-Durrant and Lynn Strother

Infection Prevention and Control: Adrian Dodd

Quality Oversight Group: Malcolm Alexander

PPI and Safeguarding: Malcolm Alexander

EC members will be invited to attend other Groups.

1. **Defibrillators**

Noted that over 600 police cars now have defibrillators.

The Defibrillator Bill will return to parliament on March 15th

The Forum will publicise the Bill and invite people to contact their MPs to vote for the Bill. MA to meet Gemma Payne to discuss the campaign.

1. **City Hall Meeting – February 11th**

James Guest has been invited to respond to the Dr Sahota’s presentation.

Agreed to arrange meeting with Dr Sahota after the City Hall meeting to discuss Forum priorities and joint work.

Ensure photos are taking at the meeting for future publications.

Agreed to submit a number of questions to the meeting –

1. No deal Brexit – Joseph Healy
2. Funding of the Forum – Joseph Healy
3. Race equality – Audrey Lucas
4. ‘Fake paramedic’ – Malcolm Alexander
5. **Funding of the Forum**

Agreed to propose to the GLA and London Assembly that the Forum receives funding from the Mayor’s office, as the only pan-London organisation, focussed on urgent and emergency care. Add this issue to LAS priorities.

Noted the London Assembly and Mayoral elections will take place next year (2020)

1. **Fake Paramedic**

Noted that the CQC report on the ‘fake paramedic’ was published on February 7th. Many major issues are highlighted including a major failure in relation safeguarding of children and that ‘fake paramedic’ visited 113 patients – some alone and some with paramedics. Article in Evening Standard on September 8th The report should be available at: [www.cqc.org.uk/location/RRU01/reports](http://www.cqc.org.uk/location/RRU01/reports)

but has been removed.

1. **Forum Priorities for 2019**
2. Add a priority on the funding of the Forum to ensure long term sustainability and research capacity.
3. Agreement was achieved on the following priorities:
4. **Ambulance Queuing**

JH will lead on social care aspects re delayed discharge.

Estimated 50,000 deaths/yr due to poor care planning.

1. **Access to the secure environment for ambulances** – in progress
2. **Monitoring EOC and 111** – in progress

Working with Mind on preparations for members visits

1. **Traffic Density** – low priority in 2019
2. **Complaints Charter and Complaints Investigation** – in progress
3. **Bariatric Care** – low priority in 2019 – but check with Dora DF
4. **Mental Health Care**–in progress–including March meeting of Forum and participation by four members in Whose Shoes. Need focus on s135 and s136 which is missing from LAS strategy.
5. **End of Life Care** – in progress
6. **Sickle Cell Disorders** – on going
7. **Stroke Care** – low priority in 2019
8. **Race Equality in the LAS** – in progress
9. **Responding to Needs of Heavily Intoxicated Patients** – in progress
10. **Defibrillator Installation** – in progress.

Consider single borough schools and colleges campaign in Southwark in collaboration with Dora DF and Neil Coyle

End