**Briefing note for London Ambulance Service (LAS) Meeting with service users/carers, UK Forum Clinicians, LAS Patients Forum and Sickle Cell Society on 11 November 2015 at 6pm**

**KEY QUESTIONS FOR THE MEETING:**

**A. What is the current LAS policy for responding to people who live with Sickle Cell Disorder (SCD) and are in crisis or have serious complications?**

**B. What is the impact of the pressure to meet category A calls having on the response to people in SCD crisis?**

**C. Does the LAS emergency triage system meet the range of needs of people in SCD crisis?**

**D. Are guidelines for LAS front-line clinicians adequate in relation to pain control and more serious presentations?**

**E. Is staff training adequate and can people with SCD be involved in training?**

**F. Out of Area policy – will paramedics take SCD patients to the hospitals where they usually receive treatment?**

**G. Can people with SCD have ‘advance care plans’ so that they can get the right treatment from the right hospital?**

**H. What is the LAS policy on administration of pain control to people with SCD on transit to A&E? How is this monitored?**

**I.  How can the SCS and the UK Forum be actively involved in the development of future policy/guidelines development for emergency care of people with SCD?**

**J.  Can Commissioners for the LAS enable change for 16/17 onwards?**