**FROM CQC - FAKE PARAMEDIC**

Dear Malcolm.

We have completed our enquiries into this matter. Please note we do not investigate such matters, this is a role for the police. The trust have had the draft report and provided their factual accuracy response late yesterday afternoon. I am just about to start reviewing their comments, with a view to arranging the publication date. The trust took immediate action, and have provided us with regular updates as to progress on action plans they developed.

Some of the questions you are raising with the trust have been answered in the report, which as you know will be publicly available in due course.

Best wishes.

Stella.

Dear cqc, can you please update me on your investigation of the

fake paramedic working with the LAS and seeing patients please? We put the following

questions to Heather Lawrence.

Very best wishes and thanks

Malcolm Alexander

Chair, Patients’ Forum for the LAS

**Letter to Heather Lawrence – December 3rd 2018**

Dear Heather,

I am looking forward to meeting tomorrow.  I would like to assure you that we have not sought any information about the  'fake' paramedic which is inappropriate or inconsistent with our role. All our questions are about good governance and providing assurances to the public about patient safety.  We would therefore be grateful for a response to the following questions:

1) Can we have access to a details of current SIs and outcomes from historic SIs?

2) Was the 'fake' paramedic an EAC and allowed to practice as an EAC?

3) How many patients were provided with care and treatment by the 'fake' paramedic and over what period?

4) Did the 'fake' paramedic practice as a solo practitioner and if so how many patients did the he/she see alone?

5) Can you provide details of the clinical presentations that the  'fake' paramedic was called to attend to?

 6) Is there evidence of any patients suffering harm as a result of care or treatment provided by the  'fake' paramedic?

7) Did the care or treatment provided by the  'fake' paramedic result complaints from patients or additional SIs?

8) What LAS mechanism failed, consequently allowing the  'fake' paramedic to practice as a paramedic without managers knowing the person was not qualified?

9) How was the unlawful practice of the  'fake' paramedic made known to the LAS?

10) What action have you taken to ensure that other staff have not/are not falsely claiming to be a paramedic?