**QUESTIONS TO THE LAS BOARD – MARCH 2015**

**1) Handover Waits - February 2015**

In view of the 2204 - 30 minute handover waits, and the 342 one hour handover waits at London hospitals in February 2015, what action will the Board take with its strategic partners to substantially reduce these waits for access to A&E, and the harm potentially caused to patient care?

**2) Equipment**

Will the Board confirm that front line staff now have sufficient supplies of equipment to assist them  with diagnosis and treatment of patients?

**3) Annual Staff Survey  (ref integrated performance report)**

In view of the results of the Annual Staff Survey, can the Board confirm that is satisfied that every possible action is being taken to ensure that staff are fully supported and trained to provide the highest standard of clinical care?

* The Annual Staff Survey results appear to have declined since last year.
* What specific actions will be  taken to improve staff training, confidence and retention.

**4) Serious Incidents**

Will the Board publish the outcome of its Serious Incident investigations and the actions taken as a result of these investigations?

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| --- | --- | --- | --- | --- | --- | --- |
|  | 60 Minutes Patient Handover Waits | | | |  | |
|  |  | |  | |  | |
|  | Hospital Site | | Number of Breaches | |  | |
|  | Hillingdon Hospital | | 3 | |  | |
|  | Northwick Park Hospital | | 194 | |  | |
|  | Princess Royal University Hospital | | 69 | |  | |
|  | Queen Elizabeth Hospital (Woolwich) | | 13 | |  | |
|  | St George's Hospital | | 6 | |  | |
|  | Whipps Cross University Hospital | | 2 | |  | |
|  | Lewisham Hospital | | 21 | |  | |
|  | West Middlesex University Hospital | | 1 | |  | |
|  | North Middlesex University Hospital | | 7 | |  | |
|  | St Helier Hospital | | 5 | |  | |
|  | Barnet Hospital | | 10 | |  | |
|  | University College Hospital | | 2 | |  | |
|  | Chelsea and Westminster Hospital | | 2 | |  | |
|  | Ealing Hospital | | 1 | |  | |
|  | Royal Free Hospital | | 3 | |  | |
|  | King's College Hospital | | 3 | |  | |
|  | **Total** | | **342** | |  | |
|  |  | |  | |  | |
|  |  | |  | |  | |
|  |  | |  | |  | |
| 30 Minutes Patient Handover Waits | | | |  | |
|  | |  | |  | |
| Hospital Site | | Number of Breaches | |  | |
| Barnet Hospital | | 73 | |  | |
| Chelsea and Westminster Hospital | | 36 | |  | |
| Ealing Hospital | | 177 | |  | |
| Hillingdon Hospital | | 161 | |  | |
| Kingston Hospital | | 17 | |  | |
| Newham General Hospital | | 2 | |  | |
| Northwick Park Hospital | | 322 | |  | |
| Princess Royal University Hospital | | 165 | |  | |
| Royal Free Hospital | | 170 | |  | |
| University College Hospital | | 108 | |  | |
| Whittington Hospital | | 7 | |  | |
| Queens Hospital | | 202 | |  | |
| Queen Elizabeth Hospital (Woolwich) | | 36 | |  | |
| St George's Hospital | | 141 | |  | |
| Whipps Cross University Hospital | | 65 | |  | |
| King's College Hospital | | 28 | |  | |
| Lewisham Hospital | | 25 | |  | |
| Croydon University Hospital | | 4 | |  | |
| King George Hospital | | 20 | |  | |
| St Thomas' Hospital | | 1 | |  | |
| West Middlesex University Hospital | | 64 | |  | |
| North Middlesex University Hospital | | 103 | |  | |
| St Helier Hospital | | 38 | |  | |
| Royal London Hospital | | 4 | |  | |
| Charing Cross Hospital | | 52 | |  | |
| St Mary's Hospital, Paddington | | 183 | |  | |
| **Total** | | **2204** | |  | |
|  | |  | |  | |
|  | |  | |  | |