QUESTIONS FOR THE BOARD – 2016 – 29th NOVEMBER

1. Can the Board provide details of the new Equality and Diversity Committee and its Terms of Reference? When will the new Committee meet and will the Patients’ Forum be invited to its meetings?
2. **Is the Board satisfied with the governance of the taxi service used to convey patients to A&E when an ambulance is not available? Is the use of this service safe for patients who need a clear ‘handover’ to clinical teams in A&E?**
3. What evidence is there that joint work with NHSI to hold 14 acute trusts to account for handover delays, is releasing more vehicles to meet Cat A responses? What can be done to mitigate the handover delays reported at Barnet, Royal Free and Princess Royal (1347 exceeding one hour)?
4. Has the Directory of Service (DOS) for London been developed sufficiently to enable the potential for care and treatment to be provided to greater numbers of patients out of hospital to be realised?
5. What actions does the Board consider are required to increase the number of referrals from the LAS clinical hub into existing local clinical services to support patients at home?