**Date: 12/04/2019**

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| **Summary Report to:** | **Quality Oversight Group** | **Date of meeting:** | **23/04/19** |
| **Presented by:** |  **Dr Diane Laverty****Macmillan Nurse Consultant Palliative & EOLC**  | **Prepared by:** | **Dr Diane Laverty****Macmillan Nurse Consultant Palliative & EOLC**  |

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| **Matters for escalation** |  | **Mapping exercise with CMC** – to determine the process for identifying patients holding a Coordinate my Care (CMC) Care plan with LAS and discuss areas of concern and gaps in knowledge &/or information. Interested stakeholder meeting - well attended. Version 3 of map completed – sent out for review. Begun to address gaps and possible resolutions. **Mapping exercise with MPS /CMC –** to determine the process surrounding expected versus unexplained deaths. Multiple resources attending. Multi agency meeting – well attended. Aim to address resource management and consider when / whom needs to attend specific categories of death. **Pan London event** - held on 19th March 2019. Every hospice in London represented. Collaboration and development of action plan to consider the advice and support available (potential & actual) when ambulance clinicians are on scene with palliative / end of life care patients.  |

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| **Other matters considered from the weekly review:** |  | N/A |

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| **Key decisions made/ actions identified:** |  | * PSPs no longer accepted - migration to CMC
* Continued review of Datix, Complaints & reviews to influence education and training
* Model of operational coordinators determined and out for approval
* Completed NETS review and recommendations
* Advance care planning guidance disseminated
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| **Risks:** |  | The risk register for the EOLC pioneer service was reviewed.No new risks identified. |

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| **Assurance:** |  |  |