**Review of Performance OCTOBER 23-29th  2017**

|  |
| --- |
|  **KEY HEADLINES: Performance** |

**Category A8 performance achieved 68.0%** against a trajectory of 75.4%. The year to date cumulative performance stands at 70.8%, with the trust remaining 0.38% above the year to date trajectory.

**A19 performance returned 94.6%** against a weekly trajectory of 96.6%. A19 performance remains above the year to date cumulative trajectory by 0.04%

**Red 1 performance last week achieved 74.5%** 3.8% above trajectory, taking the year to date cumulative performance to 73.92%, 6.37% above trajectory.

**Red 2 performance finished at 67.7%,** 7.8% below trajectory, with R2 ytd cumulative performance now sitting at 70.68%, 0.14% above the ytd trajectory.

**Category A8 demand** finished above the weekly plan by responding to 268 more incidents taking the ytd cumulative A8 demand 7.1% above plan

**Category C demand** was above plan by 281 incidents in the week with ytd sitting 1.0% below plan

**Total incident activity finished above plan with 549 more incidents last week**. Year to date cumulative demand remaining 2.9% above plan

**Frontline patient facing hours produced 55,212 hours**, slightly below plan but significantly more than the same period last year.

**Job Cycle Time finished at 82.7minutes**, 4.3 minutes above the trajectory

**Hospital Handover: Handover hours lost at Hospital** >15 mins decreased by 14 hours to **1000 hours** in one week

**Patient handover to Green > 14 mins increased by 53 hours to 564 hours**

Workforce: 14 Leavers / 18 starters / 4969 FTE in post