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PATIENTS' FORUM

FOR THE LONDON AMBULANCE SERVICE

Patients' Forum Ambulance Services (London) Ltd

Malcolm Alexander
Chair, Patients' Forum Ambulance Services (London) Ltd
30 Portland Rise
N4 2PP

Peter Bradley
Chief Executive
London Ambulance Service
220 Waterloo Road, SE1 8SD

February 20th 2008

Dear Peter,

Memorandum of Understanding

I am pleased to attach a draft Memorandum of Understanding which we hope will provide the basis of the future working relationship between the Forum and the LAS. The primary objectives of the proposed MoU are to promote the involvement of patients and the public in LAS, particularly with regard to services and policy development, strategic planning and monitoring of services provided to patients. Promoting public consultation, equal opportunities and equal access to services for all persons in need of services provided by the LAS are fundamental components of the proposed agreement.

We hope that by agreeing to the MoU that we shall be able to optimise joint working arrangements for the benefit of the public and patients and promote activities which improve the efficiency, quality and access to your services.

Yours sincerely

Malcolm Alexander
Chair

Copy to: Sigurd Reinton, Chairman of the LAS
& David Jervis, Director of Communications

Patients' Forum Ambulance Services (London) Ltd
Company limited by guarantee. Registered in England. Company number 6013086
Registered office: 6 Garden Court, Holden Road, Woodside Park, London, N12 7DG

Memorandum of Understanding

This Memorandum of Understanding is made this xxxxx day of xxxxx 2008

BETWEEN London Ambulance Service NHS Trust whose headquarters office is at 220 Waterloo Road, London, SE1 8SD (hereinafter referred to as "LAS")

AND PATIENTS' FORUM AMBULANCE SERVICES (LONDON) LIMITED whose registered office is at 6 Garden Court, Holden Road, Woodside Park, London N12 7DG (hereinafter referred to as "Forum")

WHEREAS LAS is the largest free ambulance service in the world caring for over 1.5 million patients every year; its two main functions are

1) the provision of an Accident and Emergency Service to respond to 999 calls and
2) the Patient Transport Service which performs the role of taking patients to and from hospital appointments; the LAS also coordinates a register of specialised care facilities available across London and some national monitoring services; LAS serves an area of approximately 620 square miles; LAS acts as an integral part of the NHS in London and works very closely with hospitals and other healthcare professionals as well as with other emergency services; LAS is committed to developing and improving the service to people who live or work in or visit London; and a key aim of the LAS is to be a world-class ambulance service.

AND WHEREAS Forum is a not-for-profit company established to provide benefit to the public from the following charitable purposes

1. the promotion of the efficiency of ambulance services and
2. the advancement of health or the saving of lives including the prevention or relief of sickness disease or human suffering

NOW IT IS HEREBY AGREED as follows:

1. LAS and Forum agree to act jointly and severally for the benefit of the public pursuant to the charitable purposes as aforesaid.
2. LAS agree to facilitate and advance the activities of Forum by enabling Forum to:
 - 2.1 have access to and use as appropriate and without charge LAS facilities and meeting rooms for the purpose of promoting the objects of the Forum
 - 2.2 view observe and monitor services provided by LAS
 - 2.3 enter for the purpose of monitoring LAS premises used for the purpose of providing or developing or coordinating or managing clinical services
 - 2.4 enter vehicles used for the purpose of providing clinical care
 - 2.5 participate in meetings of LAS convened for the purpose of developing or reviewing or monitoring or promoting policy in relation to services provided by LAS and its agents
 - 2.6 participate in meetings of LAS convened for the purpose of developing or reviewing or monitoring or promoting services provided by LAS and its agents

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