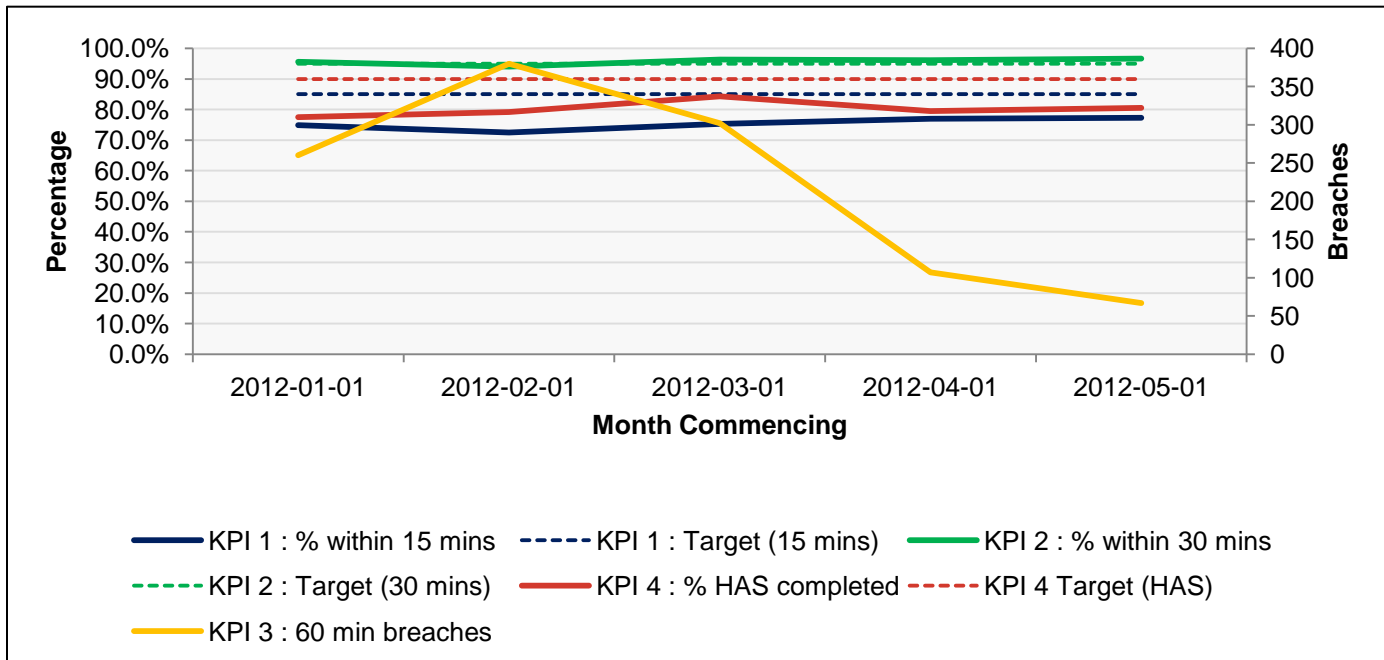


Hospital Turnaround: Overview of Current Performance

Monthly Performance May 2012

- This slide provides an overview of May's performance using data taken from NHS NWL's hospital turnaround & patient handover portal
- 77.3% London achievement of KPI 1 (target 85%)
- 96.6% London achievement of KPI 2 (target 95%)
- 80.5% London achievement of KPI 4 (target 90%)
- 67 patient handover breaches (60 minute) tracked subject to validation (validation period for April & May closes 18.06.12) *

Sector	KPI 1 85% within 15min		KPI 2 95% within 30min		KPI 3 Breaches		KPI 4 HAS 90% completeness	
NWL	81.4	▲	97.3	▲	8	▼	83.1	▲
NCL	79.6	-	97.7	▲	2	▼	77.2	-
SEL	74.6	▼	96.1	▲	13	▼	75.4	▲
SWL	71.2	▼	95.2	▼	35	▲	82.1	▼
ELC	92.5	▲	99.1	▲	0	▼	87.3	▲
ONEL	60.4	▼	93.5	▲	9	▼	83.4	▼
London	77.3	▼	96.6	▲	67	▼	80.5	▲



* 60 Minute Patient Handover Wait Validation Process

- It is recognised that there will be incidents where the information captured by HAS does not reflect a true picture of the number of breaches that have occurred.
- As such, a validation process and timetable has been developed in collaboration with NHS London and pan-London Cluster's, to allow Trusts to identify and evidence any patient handovers that are not 'true' breaches.

Hospital Turnaround: Overview of Current Performance

Monthly Performance May 2012

- This slide provides an overview of performance by individual hospital site ranked by KPI 1
- 12 Trusts achieved KPI 1 during May
- 25 Trusts achieved KPI 2 during May
- 4 Trusts achieved 90% HAS completeness during May

Top Performers KPI 1

1. Charing Cross Hospital
2. Hammersmith Hospital
3. Royal London Hospital

Top Performers KPI 4

1. King George Hospital
2. Charing Cross Hospital
3. Royal London Hospital

Most Challenged (Breaches)

1. Croydon University Hospital
2. Kings College Hospital
3. Queen's Hospital

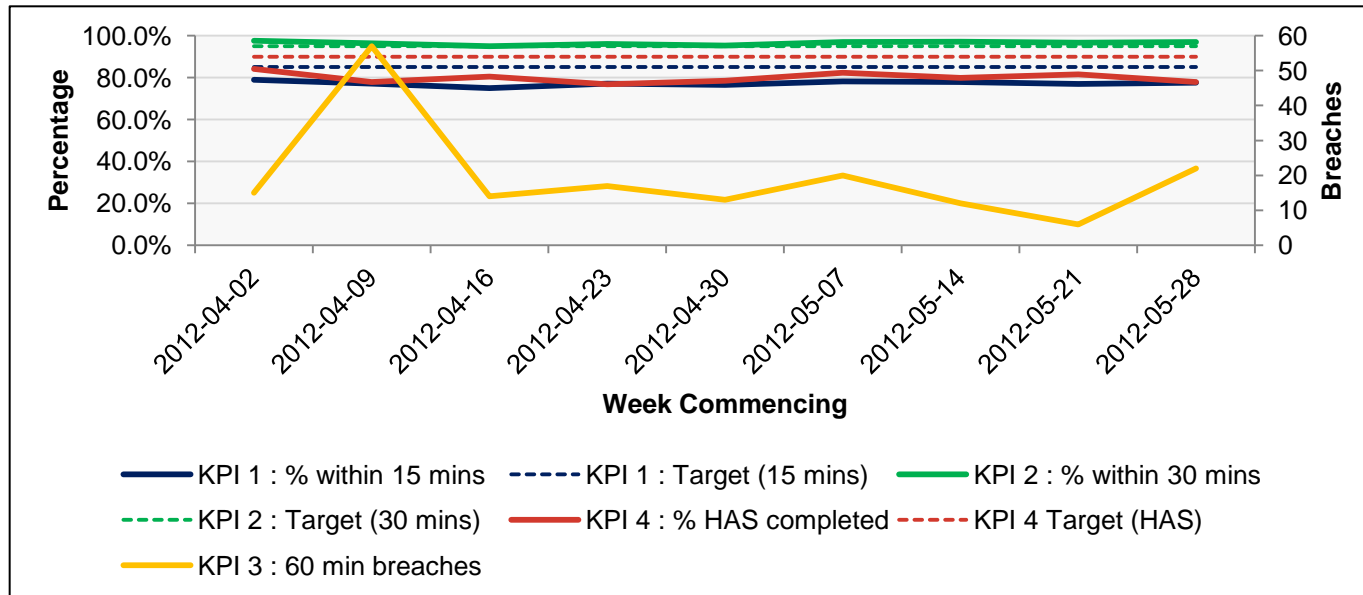
Hospital Site	KPI 1 : % within 15 min	KPI 2 : % within 30 min	KPI 3 : 60 min breaches	KPI 4 : % HAS completed
Charing Cross Hospital	97.1%	99.4%	0	90.7%
Hammersmith Hospital	94.2%	98.7%	1	82.0%
Royal London Hospital	93.9%	99.5%	0	90.3%
St George's Hospital	92.2%	99.2%	3	87.4%
Newham General Hospital	91.7%	99.0%	0	84.8%
Homerton University Hospital	91.2%	98.7%	0	85.9%
Chelsea and Westminster Hospital	90.6%	98.9%	1	88.3%
Chase Farm Hospital	89.1%	98.6%	0	78.8%
St Helier Hospital	88.1%	97.9%	0	80.6%
Central Middlesex Hospital	86.8%	99.1%	0	71.1%
St Mary's Hospital, Paddington	85.7%	98.6%	0	83.4%
West Middlesex University Hospital	85.5%	97.4%	0	85.1%
Barnet Hospital	84.9%	98.6%	0	90.3%
Ealing Hospital	82.7%	97.8%	2	89.0%
North Middlesex University Hospital	82.5%	98.1%	0	83.1%
Queen Elizabeth Hospital (Woolwich)	81.4%	95.8%	0	76.2%
King George Hospital	80.6%	98.6%	0	90.9%
Lewisham Hospital	76.9%	97.5%	1	81.6%
St Thomas' Hospital	76.8%	98.2%	1	82.4%
Whittington Hospital	75.7%	96.7%	1	62.3%
University College Hospital	73.8%	96.6%	0	70.9%
Royal Free Hospital	72.7%	97.6%	1	77.5%
Princess Royal University Hospital	72.3%	94.4%	2	85.9%
Kingston Hospital	71.0%	96.8%	0	78.9%
Northwick Park Hospital	68.9%	96.0%	2	86.8%
Whipps Cross University Hospital	65.8%	96.6%	1	75.8%
Hillingdon Hospital	64.1%	92.9%	2	67.7%
King's College Hospital	60.5%	93.3%	9	53.9%
Queens Hospital	42.3%	87.2%	8	86.6%
Croydon University Hospital	42.3%	88.8%	32	77.1%
London Total	77.3%	96.6%	67	80.5%

Hospital Turnaround: Overview of Current Performance

Week Commencing 28 May 2012

- This slide provides an overview of performance week commencing 28th May using data taken from NHS NWL's hospital turnaround & patient handover portal
- 77.6% London achievement of KPI 1 (target 85%)
- 97.0% London achievement of KPI 2 (target 95%)
- 77.8% London achievement of KPI 4 (target 90%)
- 22 patient handover breaches (60 minute) tracked subject to validation (validation period for April & May closes 18.06.12) *

Sector	KPI 1 85% within 15min		KPI 2 95% within 30min		KPI 3 Breaches		KPI 4 HAS 90% completeness	
	Value	Trend	Value	Trend	Value	Trend	Value	Trend
NWL	83.0	▲	97.9	▲	1	▲	81.2	▼
NCL	75.6	▼	97.1	▼	0	▼	69.8	▼
SEL	73.3	▲	96.0	▲	10	▲	75.2	▼
SWL	69.6	▼	94.6	-	11	▲	80.6	▼
ELC	92.6	▲	99.5	▲	0	▼	86.5	▲
ONEL	67.5	▲	98.3	▲	0	▼	76.8	▼
London	77.6	▲	97.0	▲	22	▲	77.8	▼



*** 60 Minute Patient Handover Wait Validation Process**

- It is recognised that there will be incidents where the information captured by HAS does not reflect a true picture of the number of breaches that have occurred.
- As such, a validation process and timetable has been developed in collaboration with NHS London and pan-London Cluster's, to allow Trusts to identify and evidence any patient handovers that are not 'true' breaches.

Hospital Turnaround: Overview of Current Performance

Week Commencing 28 May 2012

- This slide provides an overview of performance by individual hospital site ranked by KPI 1
- 11 Trusts achieved KPI 1 w/c 28 May 2012
- 26 Trusts achieved KPI 2 w/c 28 May 2012
- 1 Trust (King Georges) achieved 90% HAS completeness w/c 28 May 2012

Top Performers KPI 1

1. Charing Cross Hospital
2. Hammersmith Hospital
3. Royal London Hospital

Top Performers KPI 4

1. King Georges Hospital
2. Charing Cross Hospital
3. Royal London Hospital

Most Challenged (Breaches)

1. Croydon University Hospital
2. Kings College Hospital
3. = Lewisham Hospital
= Northwick Park Hospital

Hospital Site	KPI 1 : % within 15 min	KPI 2 : % within 30 min	KPI 3 : 60 min breaches	KPI 4 : % HAS completed
Charing Cross Hospital	97.4%	99.6%	0	89.9%
Hammersmith Hospital	97.1%	99.3%	0	81.1%
Royal London Hospital	94.0%	99.8%	0	88.7%
Homerton University Hospital	92.3%	99.0%	0	84.6%
Chelsea and Westminster Hospital	92.0%	100.0%	0	83.9%
St George's Hospital	91.9%	99.8%	0	88.1%
Newham General Hospital	91.1%	99.4%	0	85.4%
St Helier Hospital	88.5%	98.6%	0	78.9%
Chase Farm Hospital	86.7%	98.3%	0	43.2%
St Mary's Hospital, Paddington	86.2%	99.0%	0	79.8%
West Middlesex University Hospital	85.1%	98.1%	0	84.7%
Central Middlesex Hospital	82.1%	99.1%	0	73.6%
North Middlesex University Hospital	81.9%	98.3%	0	79.5%
Lewisham Hospital	79.7%	98.1%	1	83.1%
Queen Elizabeth Hospital (Woolwich)	78.6%	95.9%	0	71.2%
King George Hospital	78.0%	98.7%	0	92.0%
Northwick Park Hospital	76.8%	95.9%	1	86.6%
St Thomas' Hospital	76.7%	98.2%	0	82.8%
Whittington Hospital	74.8%	94.0%	0	61.4%
Ealing Hospital	74.0%	96.5%	0	86.5%
Barnet Hospital	73.6%	97.3%	0	64.8%
Hillingdon Hospital	72.6%	97.0%	0	63.0%
Kingston Hospital	72.5%	95.7%	0	76.0%
University College Hospital	72.3%	96.9%	0	78.4%
Princess Royal University Hospital	70.5%	95.8%	0	88.3%
Royal Free Hospital	67.3%	96.9%	0	74.5%
Whipps Cross University Hospital	61.7%	98.7%	0	67.0%
King's College Hospital	56.3%	90.4%	9	54.7%
Queens Hospital	43.2%	93.2%	0	84.6%
Croydon University Hospital	34.6%	86.4%	11	77.8%
London Total	77.6%	97.0%	22	77.8%