

Ambulance Response Times by London Borough

Key to shading

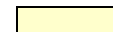
Category 2 calls mean performance April 2022 to June 2023

Response times within NHS ARP standard



Response times outside NHS ARP standard

18:01 to 30:00



30:01 to 45:00



45:01 to 59:59



1:00:00 to 1:59:59



2:00:00 plus



NHS ARP Standard = 18 minutes

ICB	Borough	Month of date												
		Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23
North East	Barking and Dagenham	0:56:10	1:02:13	1:13:25	1:26:41	0:49:47	1:13:16	2:07:36	0:44:43	0:47:03	0:51:48	0:37:15	0:58:45	0:57:43
North Central	Barnet	0:46:01	0:43:04	0:58:47	1:00:05	0:42:59	0:55:02	1:32:53	0:28:23	0:36:03	0:41:18	0:32:22	0:46:12	0:53:43
South East	Bexley	0:39:56	0:44:43	0:51:54	0:55:11	0:46:13	0:54:01	1:57:25	0:27:14	0:35:01	0:36:56	0:36:03	0:42:50	0:38:01
North West	Brent	0:37:35	0:43:05	1:08:50	1:05:28	0:50:47	0:59:37	1:27:39	0:34:01	0:42:09	0:51:29	0:40:57	0:48:48	0:56:35
South East	Bromley	0:40:39	0:41:00	0:49:13	1:01:26	0:44:28	0:50:49	1:41:49	0:27:10	0:27:54	0:28:56	0:29:02	0:35:39	0:35:06
North Central	Camden	0:29:51	0:32:09	0:40:53	0:42:26	0:31:47	0:36:36	0:57:25	0:22:05	0:28:31	0:33:08	0:27:03	0:42:18	0:45:48
North East	City of London	0:30:19	0:34:18	0:52:56	0:43:13	0:33:12	0:46:30	1:09:19	0:26:15	0:34:31	0:39:01	0:32:14	0:38:33	0:46:56
South West	Croydon	0:37:35	0:41:12	0:51:37	1:12:19	0:51:15	0:48:41	1:58:11	0:31:26	0:31:31	0:40:22	0:34:13	0:39:16	0:46:58
North West	Ealing	0:34:43	0:45:37	1:05:34	1:08:07	0:47:43	0:51:00	1:08:37	0:30:53	0:35:45	0:44:14	0:33:43	0:46:19	0:45:17
North Central	Enfield	0:47:16	0:52:34	1:04:56	1:18:48	0:50:47	1:04:54	1:41:57	0:38:01	0:43:45	0:48:23	0:33:43	0:56:22	1:06:03
South East	Greenwich	0:34:48	0:38:56	0:49:28	0:51:16	0:41:08	0:46:05	1:57:28	0:25:40	0:33:21	0:37:12	0:37:00	0:41:25	0:37:34
North East	Hackney	0:39:44	0:41:05	0:54:21	1:03:06	0:38:57	0:58:06	1:29:33	0:32:11	0:38:49	0:46:57	0:38:20	0:47:36	0:57:44
North West	Hammersmith and Fulham	0:25:55	0:28:55	0:42:33	0:41:11	0:30:33	0:29:53	0:39:02	0:17:22	0:20:45	0:22:46	0:20:50	0:27:37	0:31:18
North Central	Haringey	0:44:10	0:48:54	1:06:56	1:16:02	0:44:18	1:00:20	1:38:30	0:36:59	0:40:11	0:46:30	0:34:40	0:59:12	1:07:38
North West	Harrow	0:40:05	0:44:39	1:10:46	1:10:08	0:54:28	1:03:20	1:38:28	0:37:07	0:46:17	0:51:36	0:42:14	0:48:15	0:59:33
North East	Havering	0:58:56	1:01:49	1:19:08	1:29:07	0:52:59	1:23:06	2:30:16	0:46:35	0:45:41	0:52:02	0:35:00	0:59:24	0:55:08
North West	Hillingdon	0:40:32	0:51:57	1:13:45	1:15:33	0:50:29	1:00:22	1:20:03	0:31:42	0:39:04	0:44:12	0:33:20	0:45:23	0:53:53
North West	Hounslow	0:33:36	0:43:37	1:02:05	1:03:20	0:46:30	0:47:38	1:07:47	0:29:37	0:32:09	0:42:07	0:31:50	0:42:32	0:43:52
North Central	Islington	0:32:39	0:36:02	0:48:13	0:49:42	0:34:41	0:43:32	1:06:58	0:25:39	0:33:03	0:37:07	0:32:34	0:48:15	0:53:34
North West	Kensington and Chelsea	0:24:34	0:28:21	0:42:15	0:41:07	0:28:05	0:29:33	0:38:16	0:17:28	0:18:51	0:22:00	0:19:11	0:28:30	0:30:32
South West	Kingston	0:31:02	0:31:19	0:47:05	0:42:40	0:34:38	0:32:59	0:54:28	0:20:32	0:20:33	0:32:25	0:17:52	0:24:31	0:30:52
South East	Lambeth	0:22:43	0:27:46	0:36:27	0:41:58	0:29:17	0:31:20	0:45:35	0:16:33	0:19:03	0:20:32	0:18:09	0:26:19	0:25:44
South East	Lewisham	0:34:14	0:40:52	0:48:53	0:57:41	0:44:40	0:47:52	1:30:03	0:26:30	0:32:17	0:33:23	0:31:58	0:36:24	0:37:31
South West	Merton	0:27:56	0:30:02	0:39:52	0:47:23	0:33:11	0:30:50	1:05:26	0:22:21	0:23:07	0:29:02	0:22:05	0:26:08	0:33:15
North East	Newham	0:45:56	0:45:40	1:03:12	1:10:22	0:44:33	0:52:26	1:25:20	0:34:41	0:40:28	0:49:15	0:34:29	0:48:19	0:48:26
North East	Redbridge	0:54:26	0:55:49	1:13:01	1:26:20	0:51:48	1:14:29	2:01:47	0:44:25	0:47:09	0:53:38	0:39:10	0:59:12	0:57:26
South West	Richmond	0:32:04	0:34:29	0:51:57	0:54:16	0:40:34	0:40:01	1:01:30	0:24:15	0:25:42	0:34:40	0:24:51	0:32:46	0:37:09
South East	Southwark	0:22:12	0:26:32	0:37:19	0:41:27	0:28:07	0:28:16	0:44:09	0:17:43	0:18:52	0:20:06	0:18:03	0:23:52	0:23:59
South West	Sutton	0:30:36	0:34:28	0:42:55	0:52:19	0:37:14	0:36:54	1:21:37	0:25:25	0:25:47	0:35:16	0:24:40	0:28:42	0:36:38
North East	Tower Hamlets	0:40:50	0:42:30	0:56:53	1:01:13	0:38:11	0:55:59	1:20:10	0:31:06	0:38:17	0:46:51	0:38:06	0:47:13	0:58:54
North East	Waltham Forest	0:53:54	0:57:01	1:09:57	1:22:27	0:51:58	1:05:19	1:40:26	0:40:52	0:45:17	0:54:18	0:40:39	0:56:28	1:02:44
South West	Wandsworth	0:28:26	0:32:43	0:43:45	0:47:19	0:34:05	0:31:43	1:01:27	0:22:53	0:24:05	0:27:26	0:23:00	0:27:20	0:32:26
North West	Westminster	0:25:31	0:28:52	0:40:43	0:40:31	0:28:21	0:28:14	0:42:31	0:19:21	0:22:47	0:24:01	0:21:16	0:29:39	0:32:46

Source: LAS DCEO Board Report for July 2023 Final