



# PATIENTS' FORUM AMBULANCE SERVICES (London)

CHAIR: Malcolm Alexander, VICE CHAIRS: Sister Josephine Udie,  
Angela Cross-Durrant

## AGENDA – Patients' Forum Meeting

Monday – April 8<sup>th</sup> 2013, 5.30–7.30pm

Conference Room, LAS Headquarters, 220 Waterloo Road,  
SE1

Nearest Tube and Rail: Waterloo

Buses 1, 4, 26, 59, 77, 68, 139, 168, 171, 172, 176, 188, 507, 243, 341, 381, 507, 21

Time	Welcome and Introduction	
5.30	1) Minutes of Meeting held March 11 <sup>th</sup> 2012	A1
5.35	2) Matters arising and Action Log – Review of public sector Equality Duty	A2 ,A3 A4
5.50	3) Chair's Report – Malcolm – Lewisham Update – Correspondence with Jeremy Hunt, Secretary of State for Health – The London Trauma Office – Access to housing estates – Forum survey – Long-term care event-LAS – April 25 <sup>th</sup> – LAS Safeguarding Conference – June 5 <sup>th</sup>	A5/A6
6.00	<p><b>THE FRANCIS REPORT ON THE DISASTERS AT MID-STAFFS FOUNDATION TRUST</b></p> <p><b>IT COULD NEVER HAPPEN HERE! OR COULD IT?</b></p> <p><b>GUEST SPEAKER –</b></p> <p><b>PETER WALSH, DIRECTOR OF AvMA – ACTION</b></p>	

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<b>AGAINST MEDICAL ACCIDENTS</b>		
		A7
6.45	4) Recommendations from the Francis Report	A8
6.50	5) Clinical quality, Safety and Effectiveness Committee (CQSEC) Meeting held on Tuesday 20 March 2013 - Angela Cross-Durrant	A9
7.00	6) Safeguarding Vulnerable Adults Committee Meeting on 13 <sup>th</sup> March 2013 - Lynn Strother	A10
7.05		A11
7.10	7) PPI Committee Minutes - Joseph Healy	
	8) Questions to the Trust Board 26/3/2013	
7.15	9) Working with Local Healthwatch, CCGs (Clinical Commissioning Groups) and the NHS Commissioning Board	A12
		A13
	<b>FOR INFORMATION</b>	
	10) Performance of the LAS Commissioner's Data for March 2013	A14/15
	11) Turnaround Times-April-March 2013	A16
	12) PCT - Cat A and Cat C Targets - 2012-3 PCT - Cat A and Cat C Targets - 2013	
	13) The latest casualty of health reform: casualty itself	
	The meeting will close at 7.30pm	

#### **NEW PUBLICATIONS FROM THE LAS**

- 1) Clinical audit report examining the care provided by the London Ambulance Service NHS Trust (LAS) to patients who have experienced a transient loss of consciousness (T-LOC).
- 2) Clinical audit report examining the management of obstetric emergencies by the London Ambulance Service NHS Trust (LAS).
- 3) Commissioning for Quality and Innovation (CQUIN) Non-conveyed patients study and report by LAS

#### **LONG TERM CARE**

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We have great pleasure in inviting you to our next members' event - **[long-term care](#)**.

Every day we attend hundreds of patients suffering from emergencies as a result of long-term conditions such as diabetes and asthma. We also work with older patients who fall at home to ensure a coordinated approach and take steps to identify the causes, so that future falls can be prevented.

Join us at a free event to find out more about how we work to improve care for patients with chronic illnesses and elderly fallers. Hear from Medical Director Fionna Moore, Senior Clinical Advisor David Whitmore and guest speaker Karen Newell, Respiratory Clinical Nurse Specialist from St Thomas' Hospital.

**When:** Thursday 25 April 2013

**Time:** 5.30 - 7.30pm

**Where:** [Governors Hall, St Thomas' Hospital, Westminster Bridge Road, SE1 7EH](#)

You can book your place online by clicking the link below or by calling the membership office on freephone 0800 7311 388.

[An evening with us...long-term care - booking form](#) .

We very much hope that you will be able to join us.

Kind regards,

Shirley Rush