



# PATIENTS' FORUM AMBULANCE SERVICES (London)

**CHAIR:** Malcolm Alexander, **VICE CHAIRS:** Sister Josephine Udie,  
Angela Cross-Durrant

## **AGENDA – Patients' Forum Meeting** **Monday – December 10<sup>th</sup> 2012, 5.30–7.30pm**

**Conference Room, LAS Headquarters, 220 Waterloo Road, SE1**

**Nearest Tube and Rail: Waterloo**

**Buses 1,4,26,59,77,68,139,168,171,172,176,188,507,243,341,381,507,21**

Time	Welcome and Introduction	
5.30	1) Minutes of Meeting held November 12th 2012	A1
5.35	2) Matters arising and Action Log <ul style="list-style-type: none"> <li>• Commissioning the LAS-Forum Proposals</li> <li>• Commissioning Pre-Hospital Care</li> </ul>	A2 A3 A4
5.45	3) Chair's Report – Malcolm	
5.50	4) Member's choices for future meeting topics	
	5) Leaders for Forum priorities	
6.00	<b>DEMENTIA URGENT AND EMERGENCY CARE</b> <b>Jon Meech Support Services Manager, Alzheimer's Society</b>  <b>Developing urgent and emergency care and treatment for people with dementia that's sensitive, needs-led and provided by the LAS, A&amp;E and community services</b>	

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6.45	<b>4) LAS Committee Reports</b> - Infection Prevention and Control – Kathy West -Trust Board – Malcolm Alexander -Forum’s Questions to the Board – 2 documents	A5 A6
7.00	<b>5) Performance of the LAS</b> -Commissioner’s Data -Turnaround Times -Cat A and Cat C Targets – historical -Cat A and Cat C Targets - October	A7 A8 A9 A10
7.15	<b>6) The new Duty of Candour in the NHS</b>	A11
<b>7) Notes from the LAS Clinical Quality, Safety and Effectiveness Committee (CQSEC) held on Tuesday 13 November 2012 – Angela Cross-Durrant</b>		
The meeting will close at 7.30pm		