



PATIENTS' FORUM AMBULANCE SERVICES (London)

CHAIR: Malcolm Alexander, VICE CHAIRS: Sister Josephine Udie,
Angela Cross-Durrant

AGENDA – Patients' Forum Meeting

Monday – February 11th 2013, 5.30–
7.30pm

Conference Room, LAS Headquarters, 220 Waterloo Road,
SE1

Nearest Tube and Rail: Waterloo

Buses 1, 4, 26, 59, 77, 68, 139, 168, 171, 172, 176, 188, 507, 243, 341, 381, 5
07, 21

Time	Welcome and Introduction	
5.30	1) Minutes of Meeting held January 14 th 2012	A1
5.35	2) Matters arising and Action Log -Ann Radmore's Presentation	A2 A3
5.50	3) Chair's Report – Malcolm -Quality Accounts	A4 A5
6.00	-Lewisham Update -Letter to Jeremy Hunt MENTAL HEALTH: URGENT AND EMERGENCY CARE – KUDA DIMBI, CLINICAL ADVISER, LONDON AMBULANCE SERVICE	
6.45	5) URGENT CARE DEVELOPMENTS Katy Neal, LAS Commissioner	
7.00	6) Infection Control – Shortages of and multiple reuse of ambulance blankets. Note from LAS and letter from DH	A6/7
7.10		

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7.20	<p>7) Members reports</p> <p>a) CQSEC Report - Angela Cross Durrant</p> <p>b) LAS Board Report and Questions to the Board</p> <p>c) LAS - Lesbian, Gay and Bisexual (LGB) service user group meeting</p> <p>8) Working with Local Healthwatch, CCGs (Clinical Commissioning Groups) and the NHS Commissioning Board</p> <p>FOR INFORMATION</p> <p>9) Performance of the LAS</p> <p>-Commissioner's Data for January 2013</p> <p>-Turnaround Times</p> <p>-Cat A and Cat C Targets - historical</p> <p>-Cat A and Cat C Targets - November</p> <p>The meeting will close at 7.30pm</p>	<p>A8</p> <p>A9</p> <p>A10</p> <p>A11</p> <p>A12</p> <p>A13</p> <p>A14</p>
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