

PATIENTS' FORUM AMBULANCE SERVICES (London)

AGENDA – Patients' Forum Meeting

Monday – MAY 12th 2014 5.30–7.30pm

CONFERENCE ROOM, LAS HEADQUARTERS 220 WATERLOO ROAD, SE1

Nearest Tube and Rail: Waterloo or Westminster

Buses: Buses:1,4,26,77,68,168,171,172,176,188,507,243,341,381,507,521

Time	Welcome and Introduction	
5.30	1) Minutes of Meeting held April 14 th 2014	A1
5.35	2) Matters arising and Action Log	A2
5.45	3) Chair's Report – Malcolm Joint Commissioner–Forum visits to London's A&E Departments	
5.50	4) RICHARD HUNT, CHAIR OF THE LAS THE WAY FORWARD FOR URGENT AND EMERGENCY CARE IN LONDON	
7.00	5) LAS Strategy 2020 – Forum's Draft Response	A3
7.05	6) MEMBERS REPORTS: - 111 SERVICE REPORT – LESLIE ROBERTSON - MENTAL HEALTH COMMITTEE - VERBAL - LEARNING FROM EXPERIENCE - VERBAL - PPI COMMITTEE - VERBAL - INFECTION PREVENTION AND CONTROL - VERBAL	A4
7.15	FOR INFORMATION	
	7) Performance of the LAS – Patient handover waits - A&E – March 2014-Commissioner's Data	A5
	8) Cat A & Cat C Targets –1/4/13-31/3/2014 & March 2014.	A6/A7
	9) King's College Hospital – A&E mental health care report	A8
	9) AOB	