



# PATIENTS' FORUM AMBULANCE SERVICES (London)

**CHAIR:** Malcolm Alexander, **VICE CHAIRS:** Sister Josephine Udie,  
Angela Cross-Durrant

## **AGENDA – Patients' Forum Meeting Monday - NOVEMBER 12<sup>TH</sup> 2012, 5.30–7.30pm**

**Conference Room, LAS Headquarters, 220 Waterloo Road, SE1**

**Nearest Tube and Rail: Waterloo**

**Buses 1,4,26,59,77,68,139,168,171,172,176,188,507,243,341,381,507,21**

<b>Time</b>	<b>Page</b>	<b>Welcome and Introduction</b>	
5.30		1) Minutes of Meeting held October 8 <sup>th</sup> 2012	A1
5.35		2) Matters arising and Action Log <ul style="list-style-type: none"> <li>• Commissioning the LAS</li> </ul>	A2
5.50		3) Chair's Report – Malcolm <ul style="list-style-type: none"> <li>• Quality Accounts–meeting with Steve Lennox – Angela and Malcolm</li> <li>• The High Risk Register - Malcolm</li> <li>• Capacity modelling in the LAS</li> </ul>	A3 A4
6.00		<b>Problems in A&amp;E – delays in admission, handover, turnaround and long waits. WHAT IS TO BE DONE? Michael Parker, Chair, Croydon University Hospital</b>	
6.15		<b>The Commissioner's Response Pan London and national work to improve performance Neil Kennett-Brown Director of LAS Commissioning</b>	
6.45		4) LAS Committee Reports - Patient and Public Involvement-	A5

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7.00		<b>Sis Josephine</b> <b>-Infection Prevention and Control –</b> <b>Kathy West</b> <b>-Mental Health Group – Malcolm Alexander</b>  <b>5) Performance of the LAS</b>	<b>A6</b>  <b>A7,8,9,10,11</b>
7.10		<b>6) Press Reports – Massive deficits in</b> <b>Croydon NHS – Ann Radmore/Caroline Taylor</b>	<b>A12,13</b>
7.20		<b>7) Traffic Calming Policy</b>  <b>The meeting will close at 7.30pm</b>	<b>A14</b>

**BSL signers will be available**