

PATIENTS' FORUM

FOR THE LONDON AMBULANCE SERVICE

AGENDA – Patients' Forum Meeting

MONDAY – NOVEMBER 11th 2019 - 5.30–7.30pm

Time	Welcome and Introduction	Attachment
5.30	1) Minutes and matters arising from OCTOBER 14 th 2019 meeting	A1
	2) Action Log	A2
5.45	3) Celebration of Paul Woodrow	
	4) CQC Inspection of the LAS	
	5) Complaints Meeting with Heather Lawrence	
	6) Executive Committee Report – to follow	A3
6.00	REVIEW OF FORUM PRIORITIES AND PRIORITIES FOR THE COMING YEAR	A4
7.00	7) AGM	A5
	8) ANNUAL REPORT	A6
	9) Monitoring visits to the south east London 111 service	A7
	10) Monitoring visits to EOC Waterloo and Bow	A8
	11) Performance Summary – SEPTEMBER 2019	A9
	12) Performance Overview CCGs – SEPTEMBER 2019	A10
	13) Hospital Handovers – AUGUST 2019	A11
	The meeting will end at 7.30pm	