

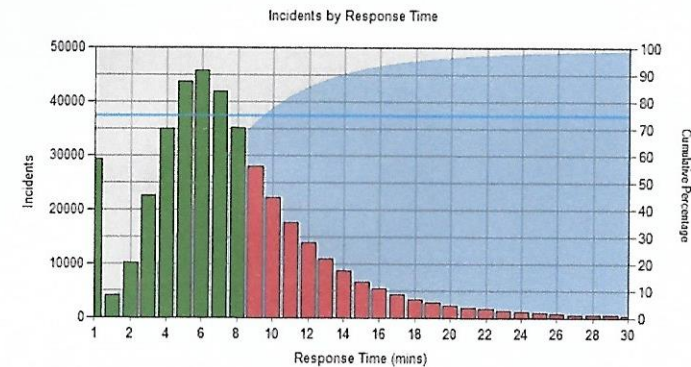
Current LAS Performance

Week to date figures for 25/12/16 - 31/12/16	Category A			Red 1		Red 2	
	Incidents	% reached in 8 mins	% reached in 19 mins	Incidents	% reached in 8 mins	Incidents	% reached in 8 mins
LAS Total	11512	65.44%	93.00%	370	71.35%	11142	65.24%

Cat A % within 8 mins	
	<70%
	70% - 75%
	>75%

LAS Cat A8 weekly performance is currently 65.44% and YTD performance is 65.54%. CAT A19 performance is 93% and YTD performance is 93.49%. The Trust is at REAP level 2.

The "Cat A performance tail" is monitored as an indicator of safety during periods of underperformance. Using the diagram opposite, LAS achievement against the 75% target is within 9 minutes and 95% within 18 minutes (YTD).



Current LAS Performance – Last 7 Days

Data from LAS Portal

	Red 1 (Target 75%)		Red 2 (Target 75%)		Cat A (Red) TOTAL (Target 75%)			A19 (Target 95%)	
	Number	Compliant	Numbers	Compliant	Total (Numbers)	Weekly Trajectory	Compliant	Weekly Trajectory	Compliant
Mon 26th	45	62.22%	1647	63.93%	1692	66.50%	63.89%	95.00%	93.68%
Tue 27th	54	72.22%	1662	63.66%	1716	66.50%	63.93%	95.00%	91.84%
Wed 28th	50	82.00%	1492	69.71%	1542	66.50%	70.10%	95.00%	95.01%
Thu 29th	38	71.05%	1577	64.49%	1615	66.50%	64.64%	95.00%	93.50%
Fri 30th	44	65.91%	1619	62.69%	1663	66.50%	62.78%	95.00%	91.10%
Sat 31st	66	77.27%	1672	63.58%	1738	66.50%	64.10%	95.00%	92.29%
Sun 1st	72	54.17%	1545	50.55%	1617	72.40%	50.71%	95.00%	84.66%
Total (WTD)	369	68.83%	11214	62.66%	11583		62.86%	95.00%	91.73%

Cat A % within 8 mins	
	<70%
	70% - 75%
	>75%

LAS Updates

7th December 2016

Dr Fionna Moore is retiring from her position as chief executive of the London Ambulance Service at the end of the year.

Dr Moore has worked in the NHS for over 40 years where she was medical director for the Service for 18 years and chief executive for two. Dr Moore was awarded an MBE in the Queen's birthday honours in 2013 for services to the NHS and the emergency services.

Chairman, Heather Lawrence OBE, said: "I want to sincerely thank Dr Moore for her years of service. "Her leadership has helped steer the Service through a challenging period and in the last two years she has overseen one of the biggest recruitment drives in NHS history, the development of the advanced paramedic practitioners programme, an improved fleet and focused on the personal development and recognition for everyone who works for the Service."

As Medical Director, Dr Moore led a transformation in patient care, from a doubling of cardiac arrest survival rates in just four years, to the Service being at the centre of the development of specialist stroke, trauma and heart attack centres – and she was appointed London's first Trauma Director in 2009. Dr Moore said: "We have seen a 63 per cent reduction in mortality from trauma in London and where we led the way, the rest of the country has followed."

NHS Improvement London regional director Steve Russell paid tribute to Dr Moore and thanked her for the "professional dedication and personal commitment" she has made to London Ambulance Service over the past 20 years.

Dr Moore said: "It's been a huge privilege to work alongside so many dedicated, committed and wonderful people for so many years. I am immensely proud of the work everyone at the Service does and the progress we have made to improve our care to patients over the last 20 years."

The Board and NHS Improvement will now seek to appoint a new permanent Chief Executive for the Service. In the meantime, Andrew Grimshaw, Director of Finance will act as interim Chief Executive.



LAS Updates

23rd December 2016

Brent paramedic Noel Thomas retired on Christmas Eve after 40 years with London Ambulance Service.

As well as being one of the Service's longest serving paramedics, Noel has worked with the same crewmate for 30 years – thought to be a record.

Noel said: "I thoroughly enjoyed my job. Retiring is either the best decision I've ever made or the worst. My head and body are saying it's a wise decision but my heart is saying different."

"Certain jobs you see are horrific and will stay with you forever but when we resuscitate someone or a patient says 'thank you', that's a feeling money cannot buy," said Noel, "In four days as a paramedic you can bring in a life and be there when someone goes; it's like a circle."

He credited his long-serving crewmate Christine Money – now retired herself – as being one of the main reasons he stayed in and enjoyed the job for so long. "Having a good crewmate makes this the easiest job in the world. It's like having a friend and you support each other, both in what's going on in your life and through the difficult jobs we have to attend."

Noel said he felt the most important element of his career was treating everyone with common courtesy. "The rich, the poor and everyone in between are equal when they need our help. We are privileged to see people when their guard is down and be able to help them," he explained, "You cannot judge people as you don't know what has happened in their life that has gotten them to that point. Under different circumstances it could be any of us."

Noel started his career at Park Royal ambulance station on 6 September, 1976. He spent some time at Willesden ambulance station before moving on and spending the majority of his career working from Wembley ambulance station.

Assistant Director of Operations, Ian Johns said: "A forty year career serving London is an extraordinary milestone and the London Ambulance Services wishes Noel the very best in his retirement."

