MENTAL HEALTH MEETING – LAS

NOVEMBER 13th 2017

1. **Preventing Future Deaths Notice** produced following an inquest on patient who died as a result of issues related to serious mental health problems. This case was recorded as an Accidental Death.

Action: Request copy of PFD and the response from the LAS.

Check Chief Coroners website for details of LAS related inquests.

Obtain copy of Independent review of mental health. Independent review by Lewisham Social Services. LAS responded to Coroner on 20/11/17. **Action:** requests details of PFD and social services review.

1. **NETS – None Emergency Transport Service** – now covers the whole of London, for patients being assessed under s2 and s3 of the Mental Health Act. There seemed to be some confusion about assessment of patients under s135 of the MH Act – this is where a magistrate gives an order that a patients’ home may be forcible entered to carry out an assessment. Not sure if NETS is used for patients in this cluster and how they get to hospital following assessment. 44% of NETS journeys are cancelled on the day.
2. Agreed to get develop a system of getting feedback from patients and other data to include: a) patient experience b) NETS compliance with preferred time of arrival c) time spent on scene d) time from arrival at hospital to clinical handover d)

**Agreed to develop a process of gathering information from patients about their experience of NETS.**

1. **Training of EOC S call handlers in mental health care –**

A one day course is being is being organised with Mind to focus on mental health awareness, personal resilience and providing better support for callers to EOC. There are four pilot areas and Local Mind will do the training.

1. **CSR – Staff Training**

Aide Memoir cards have been produced regarding the Mental Capacity Act. Ask Ted Nyatanga for copy of Aide Memoir and Ask Carly Lynch (mental health nurse lead) for copy of the Mental Capacity Act guidance.

1. **Assessment of Patients – LA5 Tool**

Mental Capacity Act tool used to determine what is required when a patients needs urgent or emergency care and lacks capacity. What is the role of coercion and what training is given. Request information form Jacqui Lindridge.

1. **CPI Mental Health**

Safeguarding concerns – some staff report they are unwilling to report safeguarding concerns because of a lack of evidence that their concerns are acted on. Referral rates are very variable across the five LAS geographical areas.

1. **Mental Health Nurses**

Recruitment continues for EOC clinical hub and senior nurse is band 7. Mental health nursing team now working closely with St Georges mental health nursing team.

1. **Dementia Care – Quality Improvement Programme**

Led by Katy Crichton, Public Education. NETS staff now receiving dementia care training. Request slides re dementia training.

1. **Pan London Mental Health Transformation Board (16/11/17)**

Requests details of their patient feedback model

Plans going ahead to substantially decrease number of s136 places of safety in London to copying the stroke and cardiac models.

Obtain details of amendments to s136 of the Mental Health Act – emergency detentions.

1. **Ambulance Response Programme - ARP**

Cat 1 – Restraint and Post Asphyxia - 7 minute response

Cat 2 – section 136 – 18 minute response

**Action:** obtain data on mental health responses. Act Jules, Eva and Des for update.

1. **LAS Mental Health Response Care**

Team leader and mental health nurse will operate in car. In additions the following will be actioned:

1. Working with Patients’ by Experience to gather feedback
2. Staffing model agreed and signed off
3. Operating with SLAM and West London MH Trust
4. SLAS will pay for the paramedic
5. Starting in December 2017
6. Requests Ted’s paper on methodology this response model.
7. **Major Risk from Risk Register**

Non attendance at s136 detention.

1. **AACE – Association of Ambulance Chief Executives**

Research into ambulance service experience of mental health providers. Request report (Head First). Ask AACE to speak at February meeting of the Forum.

1. **Next Meeting:**
2. Mental Health strategy
3. Complaints Charter
4. Chemical restraint - MOU draft - seek advice from Paul, CE, Mind
5. **Advanced Practitioners**

LAS not prepared to develop MH Advanced Practitioners

1. **Get more information about -** Red Bag Project, North Central London Care Home Project, single point of access in North West London.

**End**