

Performance Overview

Key Metric Variation



Category	Measure	LAS Monthly Performance (M8)	National Standard	Variance
Category 1	Mean Response Time	00:06:16	7 minutes	00:00:44
	90 th centile	00:10:29	15 minutes	00:04:31
Category 1 T	Mean Response Time	00:11:01	18 minutes	00:07:59
	90 th centile	00:19:03	30 minutes	00:10:57
Category 2	Mean Response Time	00:18:46	18 minutes	00:00:46
	90 th centile	00:38:13	40 minutes	00:01:47
Category 3	Mean Response Time	00:52:39	60 minutes	00:07:21
	90 th centile	02:06:11	120 minutes	00:06:11
Category 4	90 th centile	02:52:13	180 minutes	00:07:47