



EXECUTIVE SUMMARY

Key metrics

	LAS WEEKLY PROFILE	Actual	Variance	% Variance	Actual last year (2016/17)
Performance - A8	67.2%	68.3%	1.1%	---	65.2%
Performance - A19	93.4%	93.7%	0.3%	---	94.1%
Performance - R1	65.5%	69.5%	4.0%	---	70.0%
Performance - R2	67.3%	68.2%	0.9%	---	65.1%
Demand - Calls	36,526	35,384	-1,142	-3.1%	33,964 +4.2%
Demand - Incidents	21,244	21,211	-33	-0.2%	21,248 -0.2%
Demand - Cat A incidents	10,250	10,937	687	6.7%	9,869 +10.8%
Demand - Cat C incidents	10,994	10,274	-720	-6.6%	11,379 -9.7%
Capacity – All hours	51,106	52,389	1,283	2.5%	53,477 -2.0%
Efficiency - JCT	80.0	82.4	2.4	3.0%	86.1 -4.3%