



ACTION LOG – OCTOBER 13th 2014

	MAIN ISSUE	ACTION	PROGRESS
	DEFIBRILLATORS	<p>Malcolm has met with the Local Pharmaceutical Committee (LPC) in Hackney to discuss locating defibrillators in every Hackney pharmacy. The response had been very positive and arrangements are now being made for the LPC and the LAS to meet to discuss a plan for the LAS to provide defibrillators and training for 46 pharmacies in Hackney. Malcolm also to raise issue with the Hackney Health and Wellbeing Board (through Hackney Healthwatch). Chris Hartley-Sharpe is the LAS lead.</p> <p>Dave Payne reported that he has raised the matter of provision of a defibrillator with the manager of Surrey Docks Tescos and requested that a joint meeting is set up</p>	<ul style="list-style-type: none">• Meeting arranged between the LAS and City and Hackney Local Pharmaceutical Committee• MA met with Hackney HWBB to seek support for campaign for 46 defibrillators in Hackney pharmacies.• 20 LAS offered contribution of 20 free defibrillators

		between himself, the Forum chair and Surrey Docks Tescos.	<ul style="list-style-type: none"> • Meeting arranged with Surrey Docks Tescos
	FOUNDATION TRUST DEVELOPMENTS	LAS was most like to become and FT in 2016. Sandra Adams leads on this development and will shortly be meeting with the Trust Development Authority (TDA), who will advise on changes to the process and timeline, so that the LAS better understand what they need to focus on. Sandra has agreed to meet the Forum after the TDA meeting. The current position is that the LAS are still working on an assumed formal start of April 2014 to enter the FT pipeline. It is likely that the CQC Chief Inspector of Hospitals will undertake an inspection of the LAS in Spring 2015 and the LAS would then reach the Monitor stage later that year.	<ul style="list-style-type: none"> • Arrange a meeting with Sandra Adams.
	SHORTAGES OF FRONT LINE STAFF AND VEHICLES	Update requested on the shortage of paramedics and ambulances.	<ul style="list-style-type: none"> • Information sought from Jason Killens • Peter Hannell, Unison asked for statement and invited to Forum meeting. • Data also to be provided from LAS Board papers.
	N-STEMI RESEARCH	EC had met with Ashley Reed, an LAS paramedic and Clinical Research student conducting his Master's at St George's University of London. He has designed a research study and will be seeking ethics committee approval for an N-STEMI study. He sought advice from the EC on his research study, which will assess the current pathway for transporting high-risk acute coronary syndrome patients (ACS) direct to the Heart Attack	<ul style="list-style-type: none"> • Asked Ashley if his proposal was modified as a result of the meeting with the PF/EC. • Replied that no change had been made but that approval from Ethics Committee etc had been successful

		Centres (HAC). In addition, his study will assess a new method of risk stratification for this patient group to see if improvements in patient care can be achieved in the future.	
	PATIENT TRANSPORT SERVICE – FORUM PUBLICATION	Forum has produced: “Quality Standards for Patient Transport Services Our Proposals to Commissioners and Providers”. http://www.patientsforumlas.net/uploads/6/6/0/6/6606397/pts.pdf	<ul style="list-style-type: none"> • Distribute document as widely as possible to PTS commissioners and user groups in London. • Lynn agreed to present the document to Barts Hospital PTS commissioners. Agreed to add section to report on end of life care.
	CARE PROVIDED TO PEOPLE DETAINED IN IMMIGRATION REMOVAL CENTRES (IRC)	Data set provided by the LAS	<ul style="list-style-type: none"> • Set up meeting early in 2015 to discuss data in more detail and impact on people detained in IRCs
	MENTAL HEALTH AND DEMENTIA CARE AND TRAINING	<p>Forum’s focus on the follow issues:</p> <ul style="list-style-type: none"> • Training in addition to the basic e-learning package • Use of Health Education England’s ‘Dementia Training Package’ • Appointment of LAS ‘dementia champions’. • Creating better awareness and appointing dementia ambassadors. <p>Agreed to discuss developments with Kudakwashe Dimbi the LAS Mental Health Clinical Advisor</p>	<ul style="list-style-type: none"> • Meet with Kuda to discuss and develop these issues on October 16th • Safety in Mind film at the Maudsley on October 1st attended by Kathy West, Carl Curtis and Malcolm Alexander

	MEETING WITH THE CQC	Productive meeting with James Titcombe and Roger James, Inspection Manager- London Team 5, Hospital's Inspection Directorate.	<ul style="list-style-type: none"> • CQC promised to work jointly with Forum in relation to future CQC inspections and an agreed joint report on the meeting has been produced. • Roger James, CQC Inspection Manager phoned MA assuring him of commitment of CQC to work with Forum. • CQC has gone quiet. Contact Roger James • Major CQC inspection expected in Spring 2015.
	MEETING WITH NON-EXECUTIVE DIRECTORS OF THE LAS BOARD	Agreed to invite NEDS to attend Forum meetings in 2015 to discuss the 'briefs' given to them by the Board. Note Fergus Cass is the NED who leads on 'whistle-blowing'.	<ul style="list-style-type: none"> • Fran Guy, Committee Secretary to the LAS Board has provided details of NEDS specialist areas. • Issue invitations for 2015 Forum meetings.
	URGENT AND EMERGENCY CARE SERVICE – DEALING WITH THE CRISIS	Forum Proposals submitted to Mark Docherty.	<ul style="list-style-type: none"> • Changes made to Commissioning Intentions. • Further meeting with Mark on October 7th
	RIDE OUTS FOR MEMBERS	Arrange with Margaret Luce.	<ul style="list-style-type: none"> • Agreed to make arrangements through AOM. • Margaret has provided letter re procedures, indemnity and details of AOM. MA will send to members on demand.
	QUALITY ACCOUNT FOR THE LONDON AMBULANCE SERVICE	<p>LAS has stated that it will not publish hard copy Quality Accounts because it is available on line. Very difficult to find on-line</p> <p>Seek advice from the National Quality Committee and NHS England on access to QA</p>	<ul style="list-style-type: none"> • LAS agreed to produce 6 hard copies. • Issue of Forum priorities discuss at LAS board meeting and further discussion proposed • Seek advice from Sean Overett, TDA

		and implementation of recommendations published in the report.	
	REPORT FROM THE LAS TRUST BOARD	Is the Board satisfied that it is exercising appropriate and adequate governance over the contracting of private ambulance companies to provide responses to Cat A and Cat C calls, e.g. in relation to the use of HCPC registered staff, training equivalent to that received by LAS staff, access to all required equipment, and learning from harms, complaints and clinical guidelines?	<ul style="list-style-type: none"> • Raise issues again with the Board. No answer • Raised with Jason Killens, Director of Operations – no answer • Raise again with Jason on 6/10/2014