

# Action Points – December 2010

## 1) **Serious untoward accidents**

Obtain SUIs re ambulance delays at A&E departments from NHS London

## 2) **PTS contract with the South London Healthcare Trust**

**Mr Chris Streater, Chief Executive, South London Healthcare NHS Trust**

a) .We are very concerned that I have received no reply (except for an acknowledgement) to my letter to you of December 11th 2011 which concerned the safety of your PTS for patients and the financial viability of your PTS provider. Could you please deal with these matters with greater urgency?

b) There has been a great deal of press activity and many concerns from patients about the clinical and patient safety of service provided by Savoy and concerns about their financial viability. Could you please let me have your assurance that you are satisfied with the clinical safety of services provided by Savoy and your assurance that services are safe for patients in respect of both the vehicles and staff training. Can you also assure me that you are satisfied that the company is financially viable and that there is not risk of its collapse leading to major disruption of patients services. Can you also give me your assurance that Savoy vehicles are safe for users of wheelchairs (including electric wheelchairs) and send me a copy of the Savoy patient safety protocols for wheel chair users.

## 3) **LAS Policies – available on request**

- Recognition of life extinct
- Managing the conveyance of patients – policy and procedure
- Resuscitation Policy

## 4) **Shift work**

- Barry Silverman and Kathy West agreed to collaborate to gather data on the effects of long shift on staff and patient care.
- Agreed to pass this information to LAS commissioners Neil Kennett-Brown and ask him whether the commissioning plan dealt with this issue.

## 5) **Safeguarding committees**

- Noted that two safeguarding committees had been cancelled.
- Ascertain what is happening to the data
- Is feedback from London borough discussed with London Councils

- Ascertain what data has been collected by LAS in relation to abuse or self-neglect and nursing home and what the outcomes have been.
- Obtain copy of 'vulnerable adults at risk' policy from Steve Lennox
- Next Safeguarding Committee Meeting scheduled for 14<sup>th</sup> January 2011, 13:00 – 15:00 at Loman Street 4<sup>th</sup> Floor Conference Room. (Steve Lennox - Director of Health Promotion & Quality)
- Investigate sensitivity of safeguarding procedures to people described as being in the 'autistic spectrum'.

**6) Street detention and encirclement of protestors**

- Obtain copy of LAS and police policies on the medical treatment of people encircled and detained in the street and the role of police medics.
- Obtain information about the IPCC investigation
- Obtain details of protocol regarding 'kettled' demonstrators who become ill and phone 999 for an ambulance.

**7) Reports to the Forum**

- Reinforce the need for Forum members to report back to the Forum when they have attended a committee on behalf of the Forum

**8) 7/7 Inquiry**

- Obtain update on progress of the 7/7 inquiry.

end