A&E Responses - 31 March 2018

<https://mail.google.com/mail/u/0/#label/FOI%3A+119-18+A%26E%2FA%26E+RESPONSES>

NUMBER OF HOSPITALS APPROACHED … … … … … 26

COMPLETE RESPONSES … … … … … … … 16

* Barnet Hospital
* Chelsea and Westminster Hospital - West Midlands Hospital (now amalgamated)
* Ealing Hospital
* Epsom and St. Helier University Hospitals
* Guy’s and St. Thomas’ Hospitals
* Homerton University Hospital
* Kingston Hospital
* Lewisham and Greenwich Hospital
* Newham General Hospital
* North Middlesex University Hospital
* Princess Royal
* Royal Free Hospital
* Royal London Hospital
* St. George’s Hospital
* Whipps Cross University Hospital
* Whittington Hospital

… NOW OVERDUE …

AWAITING RESPONSES FOLLOWING ACKNOWLEDGEMENTS … … 8

* Charing Cross Hospital
* Croydon General Hospital
* Hillingdon Hospital
* King George Hospital
* King’s College Hospital
* Queen’s Hospital
* St. Mary’s Hospital
* University College Hospital (states that a response will be received before 24 April 2018)

NO ACKNOWLEDGEMENT TO FOI … … … … … … … 2

* + Northwick Park … … … … [lnwh-tr.foi@nhs.net](mailto:lnwh-tr.foi@nhs.net)
  + Queen Elizabeth Hospital … … … [foi.lg@nhs.net](mailto:foi.lg@nhs.net)

TOTAL NUMBER OF PATIENTS BARRED (taken from Responses) … 19

* Chelsea and Westminster Hospital - West Midlands Hospital … 11
* Homerton University Hospital … … … … … 1
* Lewisham and Greenwich Hospital … … … … … 5
* North Middlesex University Hospital … … … … 2

POLICIES ETC. PRESENTED .. … … … From 12 Hospitals

Managing Abuse and Violence Policy for Patients and Visitors

* Barts Hospital
* Whipps Cross Hospital
* Royal Free Hospital

Unacceptable Behaviour: Guidance on Warning Letter + Other Witten Communications

* Lewisham and Greenwich Hospital

Complaints Leaflet

* Kingston Hospital

Violence and Aggression Policy

* Royal Free Hospital
* Barnet Hospital

Management of Patients and Visitors who are Abusive, Aggressive or Threatening

* Homerton Hospital

Management of Violence and Abuse Procedure

* Guy’s and St. Thomas’ Hospitals

Yellow / Red Card (for Patients) and Visitor Policy (Warning and Eviction)

* North Middlesex University Hospital

Risk Assessment Form

* Chelsea and Westminster Hospitals

Zero Tolerance - Action Flowchart and Sample Letter

* St. George’s Hospital