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| **LONDON AMBULANCE SERVICE BOARD MEETING – JUNE 2ND 2015****QUALITY REPORT – QUESTIONS FROM THE PATIENTS’ FORUM**1. Since the phasing out of the NHSLA risk assessments in 2014, what assessment method

 is the LAS using to ensure that harm to patients and consequent claims will be substantially reduced? 1. In view of the last LAS NHSLA risk assessment score in October 2012 which was **‘1’**

(highest possible score was 3), is the LAS working with the NHSLA ‘safety and learning Service’ to focus on actions to further reduce harm by learning from the causes of claims? 1. Is the LAS working actively with the Secretary of State for Health’s ‘Sign up to Safety’

campaign to develop more robust patient safety systems, reduce harm and claims and reduce fees to the NHSLA? 1. Is the Board satisfied that its datix system can align and triangulate data from claims,

Serious Incidents, coroner’s recommendations, complaints and PALS data, to ensure anadequate overview of all potential harms to patients? Sister Josephine Udie, Vice Chair, Patients’ Forum for the LAS

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| **Member Name** | **Pre 2013/14 Assessment Level** | **Pre 2013/14 Assessment Date** | **1st Day of Assessment** | **Level Achieved** | **Current Level(13/14)** |
| East Midlands Ambulance Service NHS Trust | 1 | 08-Aug-12 |   |   | 1 |
| East of England Ambulance Service NHS Trust | 1 | 03-Oct-11 |   |   | 1 |
| London Ambulance Service NHS Trust | 1 | 11-Oct-12 |   |   | 1 |
| North East Ambulance Service NHS Foundation Trust | 1 | 13-Sep-12 |   |   | 1 |
| North West Ambulance Service NHS Trust | 2 | 15-Nov-11 |   |   | 2 |
| South Central Ambulance Service NHS Foundation Trust | 1 | 18-Oct-12 |   |   | 1 |
| South East Coast Ambulance Service NHS Foundation Trust | 1 | 22-Nov-12 |   |   | 1 |
| South Western Ambulance Service NHS Foundation Trust | 1 | 09-Nov-10 |   |   | 1 |
| West Midlands Ambulance Service NHS Trust | 1 | 03-Sep-12 |   |   | 1 |
| Yorkshire Ambulance Service NHS Trust | 1 | 09-Oct-12 |   |   | 1 |
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