

Choose an item.



**Malcolm Alexander**  
Chair  
Patients' Forum for the LAS

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Sent by e-mail  
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Dear Mr Alexander

### **ARP - Category 1 and 2 Performance in Prisons and IRC'S**

Thank you so much for your correspondence. I apologise for the delay in my response, your email address for me is incorrect and I have been on annual leave so have only just picked up the forwarded correspondence.

We share your concerns with regards the delays for ambulance crews accessing establishments and the deleterious impact this can have on a patient's health particularly in relation to emergency care.

Unfortunately our commissioned provider services would not have any responsibility for enabling ambulance access to any establishment. This is the sole responsibility of HMPPS for prisons and the Home Office for IRC's. Obviously NHS England work closely with HMPPS (MoJ) and the HO and hold partnership agreements which describe how we can work collaboratively to support the best outcomes for patient care and we take this responsibility very seriously, flagging up issues of concern through our Prison Pressure Reporting and soon to be launched IRC Pressure Reporting systems and governance processes of the prison healthcare partnership board and IRC Assurance Groups. These are multi-organisational meetings which bring members of the partnership agreement signatories around the table on a quarterly basis.

Whilst we do address general issues and risks within these fora, the ambulance call out data specifically is held via the relevant CCG's for an establishment as it is a CCG commissioned service and wait times to enter establishments is likely to be also recorded through HMPPS.

We do welcome patient feedback where systems are potentially failing to meet the needs of the people in our care and I will make a commitment to you to raise your concerns at both the IRC Assurance Group meeting and the Prison Health

Choose an item.

Partnership Board.

In relation to safeguarding issues, where safeguarding is an issue in relation to patient care in an establishment this would be flagged up through the provider services who would field their own safeguarding champion. The Governor of an establishment also has safeguarding duties to maintain and regional health commissioners should be made aware of any serious safeguarding issues. (See the link in relation to Governing Governors Safeguarding Duties.)  
<https://www.justice.gov.uk/downloads/offenders/psipso/psi-2015/psi-16-2015-adult-safeguarding-in-prisons.pdf>

I am very happy to meet with you to further discuss these matters if that would be something you think would be of value.

Kind regards



**Kate Davies OBE**  
**Director of Health and Justice, Armed Forces and Sexual Assault Services**  
**Commissioning**  
**NHS England**

Cc

The Rt Hon Sajid Javid MP, Home Secretary, 2 Marsham Street, SW1P 4DF

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