PATIENTS' FORUM

FOR THE LONDON AMBULANCE SERVICE

Notes on main discussion points LAS MH Committee 26 6 14 Conference Headquarters 2.30-5pm

LESLIE ROBERTSON

- 1. Apologies given for MA
- 2. Terms of Reference (Agenda item 4)- as patient representation develops they wish to have two types patient representative to include MH service users on the committee. PF contribution for ongoing discussion.
- 3. One serious incident (Agenda item 5) involving SI when firearms were incorrectly implied in communications police involved. Fatal outcome corrective measures under discussion.
- 4. Developing update module in MH conditions (Agenda item 6) content seemed very medical. LR asked if person/communication skills in handling MH patients were included.
- 5. Improved access to psychological services (Agenda item 9) progress fractured to date proposal requested on pilot; training/CPD
- 6. Restraint Policy (Agenda item 10) draft presented to return to committee after further work.
- 7. Section 136 (Agenda item 11) included parameters which do not involve paramedics. Powers remain with police.
- 8. London Response to Mental Health Concordat (Agenda item 13) LAS actions included in context across London.
- 9. Kensington and Chelsea Working Party Review of use of Place of Safety (Agenda item 14) for information includes unacceptable use of police stations; multi agency involvement etc.
- 10. Mental Health Action Plan (Agenda item 15) evolving.
- 11. Engagement Plan and questionnaire (Agenda item 16) questions asked as to outcomes and especially those involving MH patients. To design events based on results.

12 Next meeting 28th August to include discussion on increase of safeguarding issues.

Overall a very business like meeting which recognises MH issues are ongoing and significance of same.

Papers retained for file.

Leslie Robertson Executive Committee