

Hospital Turnaround: Overview of Current Performance

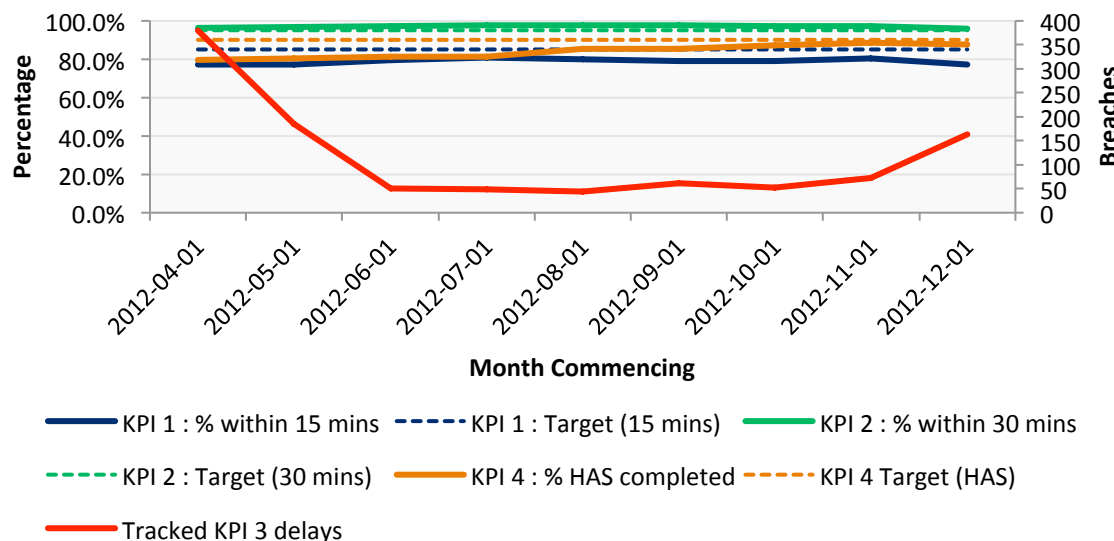
Monthly Performance December 2012



North West London

- This slide provides an overview of performance during December 2012 using data taken from NHS NWL's hospital turnaround & patient handover portal
- 115 patient waits (60 minute) tracked during December subject to validation (validation period for December closes 17.01.13*). However, figures already show a 60% reduction when compared to the number of breaches reported during Dec 2011.
- London Clusters continue to work closely with the LAS Commissioning team to ensure focus on delivering improvement and quality of care is maintained over the challenging winter months.

Sector	KPI 1 85% within 15min		KPI 2 95% within 30min		Tracked 60 minute patient waits *	KPI 4 HAS 90% completeness	
	Value	Trend	Value	Trend		Value	Trend
NWL	82.1	▼	96.4	▼	18	89.3	▼
NCL	84.9	▲	98.5	▲	1	86.3	▼
SEL	78.0	▼	96.6	▼	26	88.2	▼
SWL	64.3	▼	91.1	▼	59	80.6	▼
ELC	92.5	▲	99.5	▲	0	89.2	▲
ONEL	57.3	▼	91.9	▼	11	90.4	▼
London	77.3	▼	95.8	▼	115	87.4	▼



* 60 Minute Patient Handover Wait Validation Process

- It is recognised that there will be incidents where the information captured by HAS does not reflect a true picture of the number of breaches that have occurred.
- As such, a validation process and timetable has been developed, in collaboration with NHS London and pan-London Cluster's, to allow Trusts to identify and evidence any patient handovers that are not 'true' breaches.

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- This slide provides an overview of performance by individual hospital site ranked by KPI 1
- 12 Trusts achieved KPI 1 during December
- 22 Trusts achieved KPI 2 during December
- 10 Trusts achieved 90% HAS completeness during December

Top Performers KPI 1

1. Homerton University Hospital
2. Hammersmith Hospital
3. Charing Cross

Top Performers KPI 4

1. Barnet
2. Chelsea & Westminster
3. Charing Cross

Most Challenged Tracked 60 minute waits

1. Croydon University Hospital (36)
2. Princess Royal (16)
3. St Helier (10)

Month Yr	2012-12-01		
Hospital Site	KPI 1 : % within 15 min	KPI 2 : % within 30 min	KPI 4 : % HAS completed
Homerton University Hospital	97.0%	99.8%	88.8%
Hammersmith Hospital	95.3%	98.9%	87.5%
Charing Cross Hospital	93.7%	99.3%	91.6%
University College Hospital	91.9%	99.3%	87.9%
Newham General Hospital	91.8%	99.2%	87.9%
Central Middlesex Hospital	90.5%	98.6%	88.9%
Royal London Hospital	90.2%	99.6%	90.7%
Chelsea and Westminster Hospital	90.0%	98.8%	92.6%
Chase Farm Hospital	87.4%	99.2%	78.5%
Barnet Hospital	87.1%	98.2%	93.9%
Queen Elizabeth Hospital (Woolwich)	86.6%	96.4%	91.4%
Royal Free Hospital	86.2%	98.9%	91.5%
St Mary's Hospital, Paddington	84.8%	98.2%	86.6%
Hillingdon Hospital	84.7%	98.3%	90.9%
St Thomas' Hospital	83.0%	99.1%	91.4%
St George's Hospital	81.7%	97.9%	88.0%
North Middlesex University Hospital	80.5%	98.3%	89.3%
St Helier Hospital	78.3%	92.6%	85.7%
Lewisham Hospital	77.9%	97.2%	85.2%
Whittington Hospital	76.2%	96.8%	72.9%
West Middlesex University Hospital	75.9%	95.2%	86.8%
King George Hospital	75.2%	98.2%	90.9%
Northwick Park Hospital	74.1%	93.2%	89.6%
Ealing Hospital	71.3%	92.3%	89.1%
King's College Hospital	70.4%	97.0%	83.6%
Princess Royal University Hospital	68.2%	92.3%	88.3%
Kingston Hospital	65.5%	93.2%	75.8%
Whipps Cross University Hospital	65.4%	94.8%	90.9%
Queens Hospital	43.1%	86.8%	89.8%
Croydon University Hospital	37.3%	81.9%	74.3%
Total	77.3%	95.8%	87.4%