

Hospital Turnaround: Overview of Current Performance

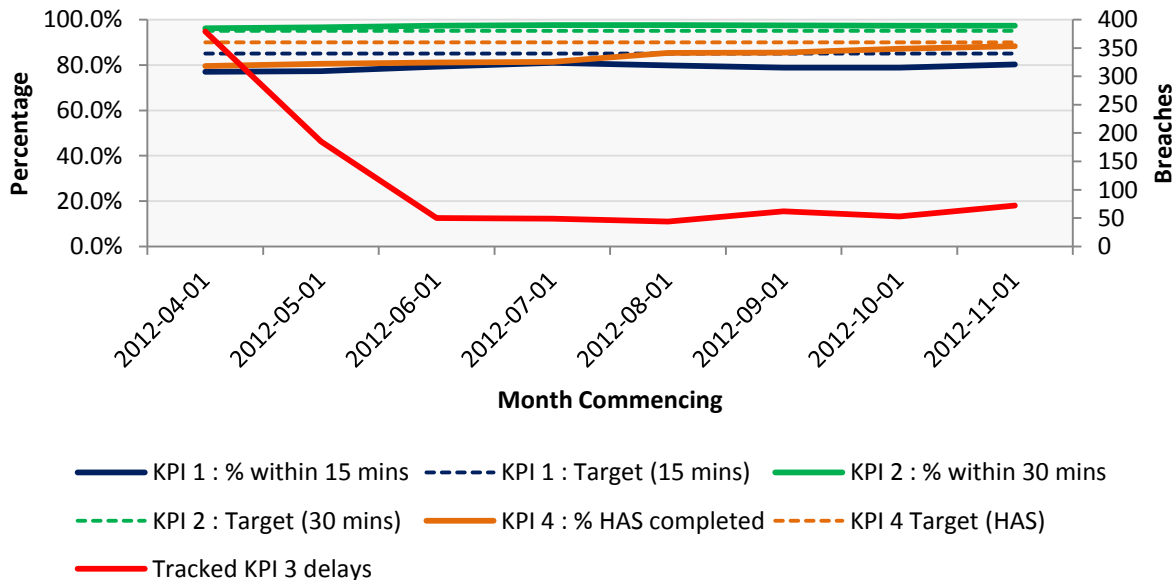
Monthly Performance November 2012



North West London

- This slide provides an overview of performance during November 2012 using data taken from NHS NWL's hospital turnaround & patient handover portal
- 60 patient waits (60 minute) tracked during November subject to validation (validation period for November closes 17.12.12*). This equates to a 49% reduction when compared to November 2011.
- London Clusters continue to work closely with the LAS Commissioning team to ensure focus on delivering improvement and quality of care is maintained over the challenging winter months ahead.

Sector	KPI 1 85% within 15min		KPI 2 95% within 30min		Tracked 60 minute patient waits *	KPI 4 HAS 90% completeness	
	Value	Trend	Value	Trend		Value	Trend
NWL	86.5	▲	98.1	▲	7	90.5	▲
NCL	82.8	▼	98.2	▲	5	86.5	▲
SEL	81.9	▲	97.9	▲	3	89.6	▲
SWL	66.1	▼	92.9	▼	32	81.8	▼
ELC	91.1	▲	99.0	▲	4	88.1	▲
ONEL	67.1	▲	96.3	▼	2	92.4	▲
London	80.2	▲	97.2	▼	60	88.3	▲



* 60 Minute Patient Handover Wait Validation Process

- It is recognised that there will be incidents where the information captured by HAS does not reflect a true picture of the number of breaches that have occurred.
- As such, a validation process and timetable has been developed, in collaboration with NHS London and pan-London Cluster's, to allow Trusts to identify and evidence any patient handovers that are not 'true' breaches.

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- This slide provides an overview of performance by individual hospital site ranked by KPI 1
- 14 Trusts achieved KPI 1 during November
- 28 Trusts achieved KPI 2 during November
- 12 Trusts achieved 90% HAS completeness during November

Top Performers KPI 1

1. Charing Cross Hospital
2. Homerton University Hospital
3. Chelsea & Westminster Hospital

Top Performers KPI 4

1. Barnet Hospital
2. Charing Cross Hospital
3. King George Hospital

Most Challenged Tracked 60 minute waits

1. Croydon University Hospital (34)
2. St Mary's (5)
3. = St Helier (4)
= Newham (4)

Hospital Site	KPI 1 : % within 15 min	KPI 2 : % within 30 min	KPI 4 : % HAS completed
Charing Cross Hospital	96.2%	99.8%	94.8%
Homerton University Hospital	94.7%	99.3%	88.7%
Chelsea and Westminster Hospital	94.3%	99.6%	94.4%
Hammersmith Hospital	94.1%	99.0%	87.9%
Royal London Hospital	93.1%	99.6%	92.3%
Queen Elizabeth Hospital (Woolwich)	92.3%	98.8%	92.8%
Chase Farm Hospital	92.3%	99.0%	90.3%
Central Middlesex Hospital	91.4%	99.6%	86.8%
Hillingdon Hospital	88.0%	99.4%	92.9%
King George Hospital	87.6%	99.8%	94.7%
St Thomas' Hospital	87.0%	99.1%	92.8%
Barnet Hospital	87.0%	99.0%	95.6%
Royal Free Hospital	86.6%	99.1%	89.8%
Newham General Hospital	85.9%	98.0%	83.1%
St Mary's Hospital, Paddington	83.6%	97.7%	86.5%
St George's Hospital	83.4%	98.5%	88.8%
Northwick Park Hospital	83.1%	97.2%	91.4%
West Middlesex University Hospital	80.9%	96.6%	88.4%
Whittington Hospital	79.3%	97.6%	77.5%
North Middlesex University Hospital	79.1%	98.4%	88.7%
Whipps Cross University Hospital	79.0%	98.1%	91.4%
Ealing Hospital	79.0%	96.4%	88.2%
University College Hospital	77.2%	96.6%	79.7%
Princess Royal University Hospital	76.6%	97.1%	90.0%
Lewisham Hospital	76.1%	96.4%	85.6%
Kingston Hospital	74.7%	96.1%	80.0%
St Helier Hospital	74.6%	95.4%	79.3%
King's College Hospital	72.4%	97.1%	85.8%
Queens Hospital	49.4%	93.5%	92.3%
Croydon University Hospital	39.0%	83.9%	77.9%
Total	80.2%	97.2%	88.3%