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Dear colleague,

The London Ambulance Service is developing its engagement strategy for the next 3 years and we would like you to help us create it.

We are inviting a selected group of patient representative organisations from across London to an event on Wednesday 4th June, from 12 noon until 4.30p.m. at Guy's Hospital.

We believe that your organisation is representative of the people we serve, and we would be most grateful if you could join us or send a representative, to share your views and ideas. This will be an interactive event and there will be an opportunity for networking at a lunch from 12 noon, with the event beginning at 1.00 p.m.

We will be asking for your views and advice on these four areas:

- Individual participation people in control of their own care
- Public participation communities with influence and public education
- Insight and feedback understanding people's experience to improve our services
- Governance and assurance how we are accountable to the people we serve

We would be grateful if you could book your place at the event by emailing ruth.lewis@lond-amb.nhs.uk or calling 020 3069 0326.

We hope to see you on 4th June and look forward to hearing your advice and views.

Kind regards,

Richard Hunt CBE

Chairman