



Home Office

Detention and Escorting  
Services  
Immigration Enforcement  
3rd Floor Apollo House  
36 Wellesley Rd  
CR9 3RR

By email: [patientsforumlas@aol.com](mailto:patientsforumlas@aol.com)

5 March 2019

Dear Mr Alexander,

REF: FOI 52410

Thank you for your email dated 14 February 2019 requesting information on the attendance of emergency ambulances at the Gatwick immigration removal centres (Brook and Tinsley House) and safeguarding referrals. Your request has been handled as a request under the Freedom of Information Act 2000. The full request can be found in **Annex A**.

Your first four questions ask for information on the attendance of ambulances at the Gatwick immigration removal centres (IRC) during the periods 2016/17 and 2017/18. Emergency medical emergency services in the UK are provided by regional National Health Service Ambulance Trusts. The Trust responsible for providing services to the Gatwick IRCs is the South East Coast Ambulance Service NHS Foundation Trust.

The Home Office does not record or hold the information you have requested in questions 1-4 of your request. You may wish to redirect your request via email to:

South East Coast Ambulance Service NHS Foundation Trust at [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Or by post to:

South East Coast Ambulance Service NHS Foundation Trust  
Nexus House,  
4 Gatwick Road  
Crawley RH10 9BG

In response to question 5, the Home Office does not hold information relating to safeguarding referrals made in accordance with the provisions in the Care Act 2014, You might wish to redirect your question to NHS England via email to:

[FOI@phe.gov.uk](mailto:FOI@phe.gov.uk)

Or by post to:

NHS England  
PO Box 16738  
Redditch  
B97 9PT

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to [foirequests@homeoffice.gsi.gov.uk](mailto:foirequests@homeoffice.gsi.gov.uk), quoting reference 52410. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOIA.

Yours sincerely,

**Detention and Escorting Services**

Immigration Enforcement  
Home Office

## Annex A

In relation to Brook and Tinsley:

1. What was the average time in 2016/17 and 2017/18 from the arrival of emergency ambulances at your IRC gates to direct ambulance crew contact with unwell detainee?
2. What were the 5 longest times from arrival at IRC gates to contact with unwell patients in 2016/17 and 2017/18?
3. What was the average time taken from the end of emergency ambulance crew contact with patients to their leaving the IRC gates in 2016/17 and 2017/18?
4. How many detainees were taken by emergency ambulance to hospital in 2016/17 and 2017/18?

In relation to the above we are referring to all ambulances that attend to provide patient care.

5. How many Safeguarding referrals were made in 2016/17 and 2017/18? By Safeguarding we mean the process under the Care Act 2014 which provides a legal framework for how you should protect adults at risk of abuse or neglect. Safeguarding denote measures to protect the [health](#), [well-being](#) and [human rights](#) of individuals, which allow people — especially children, [young people](#) and [vulnerable adults](#) — to live free from abuse, harm and neglect. The [UK government](#) has enacted legislation and published guidance to protect children from maltreatment, prevent the impairment of children's health or development, ensure children grow up in circumstances consistent with the provision of safe and effective care, and enable children and young people to have the best outcomes. Responsibility for these aims is deemed to lie with everyone who comes into contact with children and families. Adults in need of safeguarding may have [mental health](#) issues, a [physical disability](#) or [learning difficulties](#).