

PATIENTS' FORUM

FOR THE LONDON AMBULANCE SERVICE

To Richard Hunt, Chair, LAS Board

January 28th 2013

Dear Richard, these are our questions for tomorrow's board meeting.

Very best wishes and thanks.

Malcolm

- 1) What steps have been taken by the LAS to address the shortfall in front line staff highlighted by the CQC in their report to the LAS in December 2012?
- 2) Has the LAS received any assurances from the TSA about measures to alleviate the pressure on the LAS and King's A&E in relation to heart, stroke and trauma patients if Lewisham A&E is closed?
- 3) Does the LAS have concerns about its ability to care for people with acute mental health problems were Lewisham A&E to close and considerable additional pressures put on King's A&E?
- 4) In relation to problems with hand over times at Dartford (Darent Valley) Hospital, when will LAS be able to introduce the double button push system?
- 5) In the event of the TSA proposal being introduced, is the divert protocol robust enough and what are the additional timings expected to be?
- 6) Is the LAS satisfied with the progress of the DOS development as a means of providing alternative care pathways?

Malcolm Alexander
Chair