

Action Points from September Forum meeting

1) Meeting with Peter Bradley to discuss relationship with the Forum
Sister Josephine has written to Peter Bradley and awaits a response.

2) Older Persons' Strategy

Forum had written to LAS making the following points:

- Identifiable governance and accountability for recommendations that arise from the Strategy
- The critical role of PTS
- Opportunities for service users to express an opinion about services and be able to see the outcomes of their advice to the LAS
- Greater use of the 'message in a bottle' scheme.
- Development of work with pensioners group in the voluntary/community sector

2) PTS at Guy's and St Thomas' Hospital (G&T)

Report on meeting of G&T user group attached to papers.

3) Statutory position re provision of patient transport services.

Awaiting advice from Nic Daw (LAS). (Action MA-OK).

4) Carer's access to PTS services and the training of PTS staff re the rights of carers.

Raised with Nic Daw, Head of PTS, LAS. Report attached to papers.

- Contact with other PTS providers and the Carers Association to follow

5) PTS commissioning of PTS

Letters to Malcolm Stamp, Head of the Provider Agency and Mark Davies from the London Procurement Programme asking for public involvement in the selection of PTS providers in London

4.0 Cardiac arrest survival rates

Information sought from Rachael Donohoe, Head of Research, on two occasions. No reply

5.0 Memorandum of Understanding and Proposed agreement on Confidentiality.

Meeting sought with Peter Bradley, but no reply so far. Letter sent to PB attached to meeting papers.

- John Larkin, Michael English, Sister Josephine, David Payne and Malcolm Alexander will attend meeting with PB

6.0 Members identification for visits

MV has confirmed that Forum member would be covered by LAS agreement on the carriage of Press and VIPs

End