

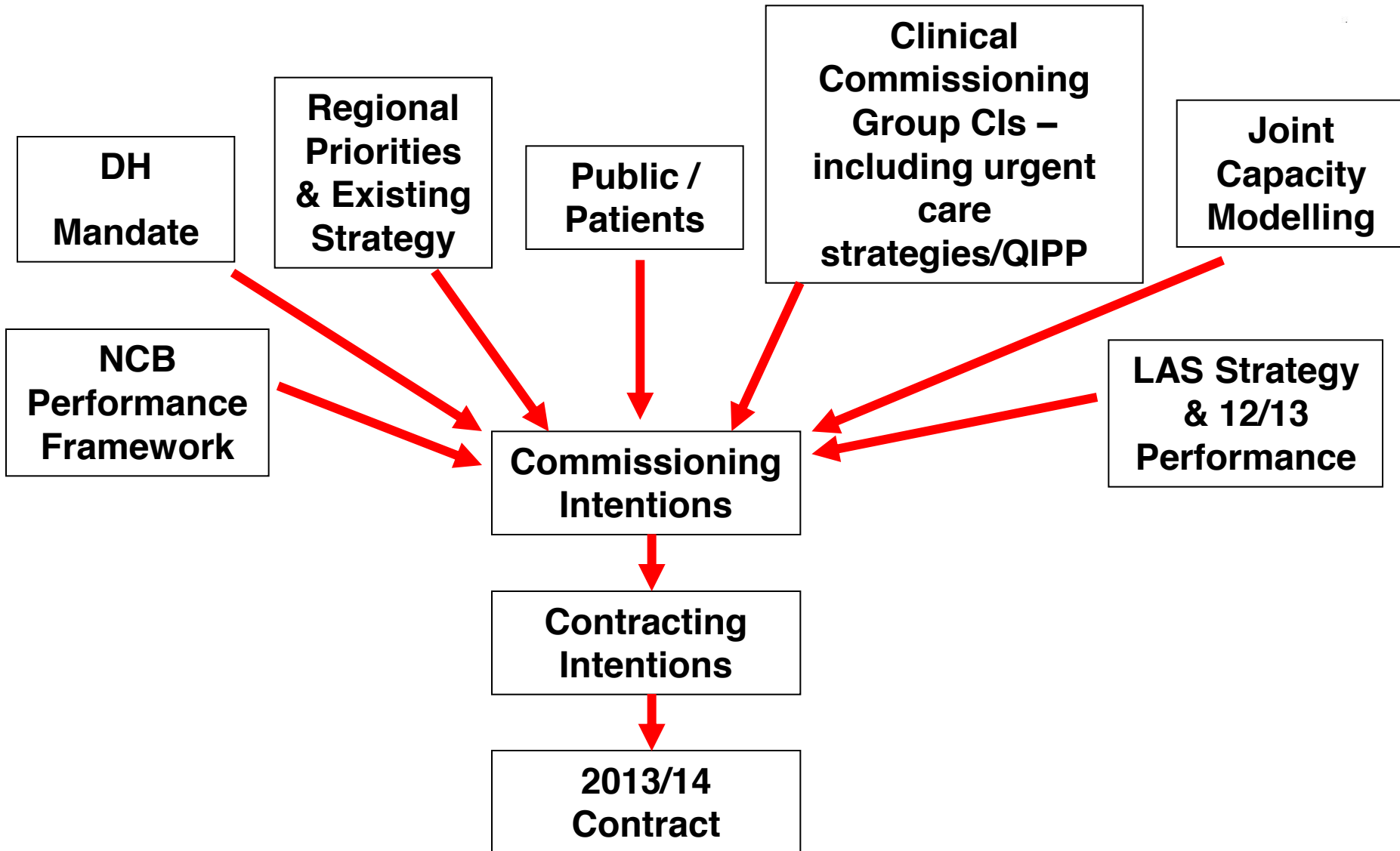
Commissioning Intentions 2013-14

- Timeline***
- Headline feedback***
- Summary***

Commissioning Intentions 2013-14 - timeline

- July – September 2012
 - Initial views requested from key stakeholders, including Patients Forum
- October – November 2012
 - Capture CCG commissioning intentions & Urgent Care Strategies
 - Capture output from DH Mandate
 - First LAS high level commissioning intentions developed
 - Clinical Quality Group, FT members & Strategic Commissioning Board comments on high level CI's
 - CI's circulated to stakeholders for feedback to all CCGs
- December 2012
 - CI's updated following
 - NCB Performance Framework 13-14
 - London-wide Commissioning Intentions
- January 2013
 - SCB approves final CI's and accompanying negotiating strategy

Commissioning Intentions



Commissioning Intentions

2013-14 – Headlines

- **CCGs Commissioning Intentions & urgent care strategies**
 - Integrated Care planning
 - Urgent Care – linking back to primary care
 - QIPP delivery
 - Less ED attendances (ensure appropriate)
 - Increase Hear & Treat; See & Treat; See, Treat & Refer
 - Tackling demand - Frequent callers/locations
- **Financial context** – following DH/NCB guidance, likely to be
 - 4% efficiency requirement, 1.5% reduction in non-tariff costs

Commissioning Intentions 2013-14 – Headlines

- **Patients feedback**
 - End of Life Care – integrated planning
 - Dementia Care - training of staff, referring on
 - Greater involvement of public & patient experience
 - Involvement of staff to review care pathway outcomes – integrated care
 - Mental Health – sectioned patients experience/delays

Note: Further feedback expected at Foundation Trust Members event (29th Nov 12)

Commissioning Intentions

2013-14 – Headlines

- **LAS Performance** over past 12 months
 - ✓ Successful Olympic & Paralympic Games
 - ✓ Successful implementation of new CAD
 - ✓ Quality indicator improvement, including 30% cardiac arrest survival
 - ❖ Lack of resilience currently (fluctuations in performance)
 - ❖ Use of the Demand Management Plan & delays for lower categorisation of patients
 - ❖ Staff
 - Engagement & morale
 - Training compliance
 - ✓ Whole system triggers & escalation now in place

Commissioning Intentions

2013-14 – Headlines

- **Capacity Modelling**
 - Significant opportunities to improve triage
 - Significant operational efficiencies possible
 - Staffing needs to align with demand
 - Demand pressures predicted (e.g. 111), impacting on resourcing

Commissioning Intentions

2013-14 – Headlines

- **Nationally**

- Category A performance (Red 1 and Red 2)
- Upper Quartile performance for Ambulance Quality Indicators – Stroke, Cardiac etc
- Priorities from mandate
 - Dementia & elderly care
 - Long term conditions - Integrated Care planning
 - Mental Health on same footing as physical health
 - Positive experience of care

Commissioning Intentions 2013-14 – Headlines

- **Regionally**
 - Link with 111, Special Patient Notes, Coordinate my Care
 - Direct transfer of 111 calls to and from LAS
 - Interfaces with wider system
 - Use of Directory of Service & NHS Pathways
 - LAS to play key role in integrated system
 - e.g. pressure surge
 - Support for hospital reconfigurations
 - Fewer specialist sites – cancer, cardiac – arrhythmia
 - Use of local Urgent Care Centres

Commissioning Intentions

2013-14 – Summary

- Collaboration & Integration with wider system
 - 111 & NHS Pathways
 - Local QIPP schemes and pathways to reduce ED attendance
 - Integrated care plans
 - Ambulance turnaround improvement
- Address findings from Capacity Modelling
- Dementia focus
- Deliver within financial guidance
- Support for hospital configurations