

**Malcolm Alexander,  
Chair,  
Patients' Forum Ambulance Services (London)**

## **STP's impact on LAS/Urgent and Emergency Care in London**

- 1) Has an Equality Impact Assessment been carried out on your STP plans? ,**
- 2) What plans do you have to stop ambulance queues outside A&Es?**
- 3) What plans do you have to reduce pressure on A&E?**
- 4) How will you slow the growth in demand and need for A&E services?**
- 5) Are any A&E reductions planned, i.e. in relation to capacity?**
- 6) Are other acute or mental health closures planned?**
- 7) What are your plans to respond when A&Es becomes overwhelmed?**
- 8) What plans do you have to change the composition of acute beds, e.g. in relation to short stay and day case?**
- 9) What plans do you have to ensure that patients needing acute mental health care always have access to places of safety, appropriate assessment facilities and inpatient and community beds?**
- 10) What work have you done to ensure that alternative care pathways are always available when needed by the LAS to divert patients away from A&E. What are these pathways?**
- 11) Is your Directory of Services (DoS) up to date and available for LAS front line staff to use?**
- 12) How will greater access be provided to GPs and out-of-hospital services, e.g. 24/7 urgent care centres?**
- 13) How will you ensure that patients arriving in A&E but needing social care are provided with high level support, access to appropriate services and transport?**
- 14) How will you better design services for patients with long-term conditions to prevent re-admissions?**